GUIDE FOR GUESTS WITH DISABILITIES

ACCESSIBILITY & MOBILITY

Wheelchair & ECV Services

An assortment of vehicles is available to Guests who require assistance with mobility. Please inquire at a Guest Relations Cast Member for details.

Courney Wheelchair

Comprehensive wheelchair services are available to help you and your party get around the Park. Location varies. Chair rentals are available to Guests visiting the Magic Kingdom, Epcot, Hollywood Studios, Animal Kingdom, and Disney Springs. 

Restrooms and Companion Restrooms

Restrooms are available throughout the Park and are designated by signage. Companion Restrooms, located in designated areas, are available in the Magic Kingdom, Epcot, Disney's Hollywood Studios, and Disney Springs. 

Dining

Dining Reservations Table Service for special events and shows, call a minimum of 14 days in advance. See map inside for location.

Services for Guests with Disabilities

Services for Guests with disabilities are available throughout the Park through the My Disney Experience app or by calling 407-WDW-DINE (939-3463).

Complimentary Transportation Services for the Park

Complimentary transportation is available at: Disney’s Park & Fly parking locations. For current information, visit disneyworld.com/parkservices/guides/guestservices/guidetoguestservices.

Shopping

Shopping at Magic Kingdom® Park, you can take Watercraft Service or a Bus located outside the front of the Park.

Activities

Activities are available at Disney’s Fort Wilderness Resort & Campground, Disney’s Contemporary Resort, Disney’s Boardwalk Inn & Village, Disney Springs, and many other locations.

Rental Locations

Rental Locations:

• Mickey’s Grill Room at the Transportation and Ticket Center
• Wheelchair Rental - Stop inside the Main Entrance

More Options

Electric Scooter Rentals (ESRs) - Certain Trade Areas. Available on a first-come, first-served basis. Please allow three hours for rental (a minimum of 14 days in advance is recommended). 

Safety in the Park

Moving Scarecrows

Please keep your speed to the walking speed of these scarecrows.

Allot enough space when maneuvering through moving scarecrow areas. If you require extra room to maneuver, please let people behind you know.

Some walkways in the Park may close periodically.

Indicate your location to the nearest Cast Member to be assisted.

Taxi & Rideshare Service

To get to the Disney Springs® Marketplace, take a Monorail or Ferryboat to the Disney Springs® Marketplace. 

Avoidance Areas

Avoidance areas have been established to help you and your party navigate through areas or entrances for most shows and attractions. Flashlights, pen and paper are available at or near performance areas.

Dining and Shopping Locations

Some counter service and fast service locations have service areas designated by signs that may be difficult for Guests using wheelchairs. At these locations, we encourage Guests to call ahead to ensure a place to restock supplies and transport the wheelchair or ECV if necessary.

Don’t Forget Five Times Guide

Pick up the Times Guide to get additional information regarding areas, entertainment, opening hours and even character appearances!

Accessibility information and accommodations for the following locations:

• Magic Kingdom® Park
• Disney’s Hollywood Studios®
• Epcot®
• Disney’s Animal Kingdom®

Mobility Scooters

Please keep your speed to the walking speed of these scarecows. 

Guides for Guests with Disabilities

Guest Relations services are available to Guests at the following locations:

• Guest Relations Cast Member at the Transportation and Ticket Center
• Mickey’s Grill Room at the Transportation and Ticket Center
• The Guest Relations desk at Disney Springs
• The Guest Relations desk at Disney’s Contemporary Resort, Disney’s Boardwalk Inn & Village, Disney’s Beach Club Resort, Disney’s Yacht Club Resort, Disney’s Grand Floridian Resort & Spa, and Disney’s Polynesian Village Resort

Services for Guests with disabilities are available throughout the Park through the My Disney Experience app or by calling 407-WDW-DINE (939-3463). 

Companion Restrooms are located at:

• Main Street, U.S.A.
• Liberty Square
• Frontierland
• Fantasyland
• The Magic Kingdom® Park
• Tomorrowland
• The Magic Kingdom® Park

Parking Guidelines

Parking at Disney’s Magic Kingdom® Park.

• Disney’s Magic Kingdom® Park
• Disney’s Hollywood Studios®
• Epcot®
• Disney’s Animal Kingdom®

Due to the size of some attractions, service animals may not be accommodated. Due to the nature of some attractions, service animals must be on a leash or harness. Due to the size of some attractions, service animals may not be accommodated.

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Wheelchair & ECV Services

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information about availability and selecting additional FastPass+ experiences by visiting a Select up to three 27

ADVENTURELAND

Express Monorail
Complimentary Wi-Fi to Parking Lot
Wi-Fi is available in limited availability.

Monorail to
Resort hotels

For your safety while on attractions, remain seated
7 years must be accompanied by a person age 14
Supervise children at all times. Children under age
Make an appointment.

For safety, you should be in good health
Must transfer to standard wheelchair
Must transfer from wheelchair/ECV
May be frightening for children
Physical Considerations

Kingdom

Boats to
Fantasyland

American Idol Experience®

Disney PhotoPass
Nikon
Memory Maker
® Picture Spot
Presented by Chase

Disney Vacation Club

FANTASYLAND

Sunshine Tree Terrace $S
Chinese cuisine, view of the park

Ali Baba inland chanting $S $D Dolled Whip® Soft serve dessert

The Pirates League — To transform you into a pirate or a mermaid or to build your own treasure

Take a voyage to a time when

Embark on a voyage to a time when

Enjoy a thrilling log flume ride based on “Song of the South” characters

Cool off in this whimsical water play area.

Behold the Mermaid in her retreat under the sea.

Fly with Peter Pan aboard a magical ship.

Bottled beverages, ice cream, smoothies and sundaes.

Funnel cakes, waffles and ice cream, doughnuts, sandwiches, burgers and sundaes.

Pecos Bill Tall Tale Inn and Cafe LD $
Frozen lemonade and snacks.

Pittsburgh Pirates® Tall Tales Inn & Cafe LD

Pecos Bill Tall Tale Inn and Cafe LD

Country Bear Jamboree

Columbia Harbour House LD $

The Diamond Horseshoe

Liberty Square Riverboat

The Barnstormer

Princess Fairytale Hall

Meet The Little Mermaid®

Blast off on this coaster ride in the dark. Mobility Access: Transfer Access Vehicle available.

Meet in her Grotto

See a Cast Member for options.

Separately

Main Street, U.S.A.

Frontierland

Fantasyland

Toad Hall

Fantasyland

Slim Jim®

Fantasyland

Sir Goofy's Kitchen

Fantasyland

Mr. Toad's Wild Ride

Fantasyland

Peter Pan's Flight

Fantasyland

Tangled Ever After

Fantasyland

Dumbo the Flying Elephant

Fantasyland

Alice in Wonderland

Fantasyland

Peter Pan's Flight

Fantasyland

Enchanted Tales with Belle

Fantasyland

Cinderella Castle Forecourt

Fantasyland

Liberty Square Market

Fantasyland

Miracle Mile

Fantasyland

Topolino's Terrace

Fantasyland

Fantasyland

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