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Hong Kong Disneyland Reopens on June 18

During the initial reopening phase, the park will operate with reduced capacity, enhanced health and safety procedures and a new reservation system for all guests

The new “Castle of Magical Dreams” construction continues into its final transformation stage

Hong Kong, June 15, 2020 – Hong Kong Disneyland theme park will officially reopen to the public on June 18, 2020. The park reopening will demonstrate a deliberate approach with new and enhanced health and safety measures, reflecting the guidance of health and government authorities.



During this initial reopening phase, all guests, including park ticket holders, Magic Access members and complimentary ticket holders, will be required to make a reservation for their visit date with their valid tickets or membership cards through the Hong Kong Disneyland Park Visit Reservation [website](#). Magic Access members may make a reservation beginning eight days prior to their visit. General guests may make a reservation beginning seven days prior to their visit. Guests with reservations are required to present valid tickets or membership cards for entry. A reservation is not required for children below three years of age and they can enjoy free park admission as usual.

Magic Access members can reserve one day earlier, beginning on June 15 and reservations for other guests will begin at 12 p.m. Hong Kong time on June 16. Guests need to make a health declaration as part of their pre-arrival reservation process.

At reopening, the majority of Hong Kong Disneyland’s attractions, shopping and dining locations will resume operations, with controlled capacity. Guests can check the availability of attractions and entertainment through the resort’s official [website](#) and app.

HONG KONG
Disneyland

English

Reservation Login

Email Address

Or

Mobile Phone number
99887766

Area Code
Hong Kong (香港) (+852)

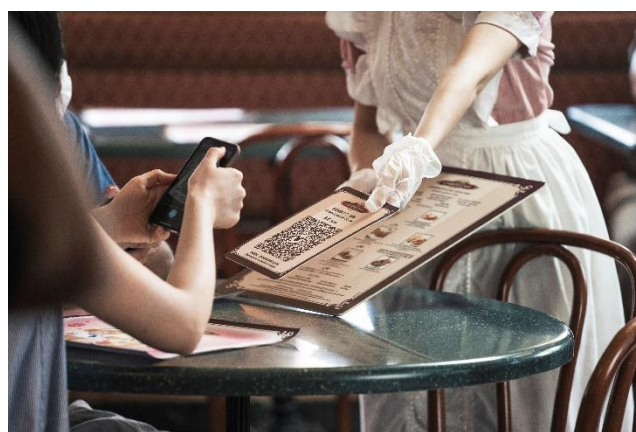
☒ I have read and agreed to the Terms and Conditions (including the Personal Information Collection Statement) and declare on behalf of myself and each of the other Guests under my reservation that:

1. we do not have a fever;
2. we do not have any respiratory symptoms;
3. we have not travelled outside of Hong Kong in the past 14 days;
4. we have not been in close contact with any confirmed cases of COVID-19 in the past 14 days; and
5. we are not under compulsory quarantine.

I hereby undertake that all information submitted by me is accurate and up to date as of the date of my visit to Hong Kong Disneyland.

Health and safety measures

The park will implement social distancing in queues, restaurants, attraction vehicles and other facilities throughout the park. Character experiences requiring close interaction and close-up photos will be temporarily suspended. Other character experience opportunities that can accommodate social distancing will be available in locations throughout the park. The resort is also gradually resuming its hotel services.



The frequency of sanitization and disinfection measures in high-guest contact areas will be increased in order to augment the standards of cleanliness already in place throughout the resort, and extra hand sanitizers will be available.



We all have an important role to play in promoting health and safety. As we do our part, we also ask our guests to do theirs, by wearing face masks, respecting social distancing and other guidelines.

The Magic Begins with You

Our cast members cannot wait to welcome guests back to the park. Guests will get a sneak peek of the magic in the making with the transformation of the Castle of Magical Dreams, a magnificent centerpiece of the park. The Castle now enters its final stage of transformation before opening later this year bringing new magic to Hong Kong Disneyland.



Magic Access members should visit the [website](https://www.hongkongdisneyland.com) for information about their membership and extensions. For more details on tickets, hotels, dining and transportation to the resort, please visit www.hongkongdisneyland.com.

We look forward to our guests enjoying the magic of Hong Kong Disneyland Resort.

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We ask for guest understanding of and compliance with the following requirements when Hong Kong Disneyland reopens. Guests must: *

- 1) purchase their ticket in advance and reserve a visit up to seven days in advance of their visit online via the Hong Kong Disneyland reservation process. Magic Access members must also make a reservation prior to visiting, while they can enjoy the benefit of reserving eight days in advance.
- 2) make a required health declaration as part of the Hong Kong Disneyland reservation process.
- 3) undergo temperature screening procedures upon arrival.
- 4) wear a mask during their visit, except when enjoying food and beverage at catering premises.

*These measures will continue to be reviewed as the situation warrants and will be adjusted as necessary.

About Hong Kong Disneyland Resort

Hong Kong Disneyland Resort offers unforgettable, culturally distinctive Disney experiences for guests of all ages and nationalities. Filled with your favorite Disney stories and characters, Hong Kong Disneyland offers guests the opportunity to explore seven diverse lands that are home to award-winning, first-of-a-kind attractions and entertainment. Complete your adventure with stays at the resort's luxurious Disney hotels. The magic doesn't end at our doorstep; as a dedicated member of the local community that cares deeply about societal well-being, Hong Kong Disneyland Resort spreads its magic through community service programs that help families in need, boost creativity among children and families, encourage the protection of the environment and inspire healthier living.

Mobile app gives the latest updates

The Hong Kong Disneyland mobile app keeps guests informed of all the excitement at Hong Kong Disneyland Resort, from operating hours to entertainment schedules. Use the GPS-enabled map to find your way around the park or make reservations for park restaurants, and make every moment



count with wait times for each attraction. Magic Access members can also view block-out calendars and membership privileges, designed to make your visit even more magical.

Download the Hong Kong Disneyland mobile app for free:

iOS users: <https://itunes.apple.com/app/id1077550649>

Android users: <https://goo.gl/ZbHHbP>