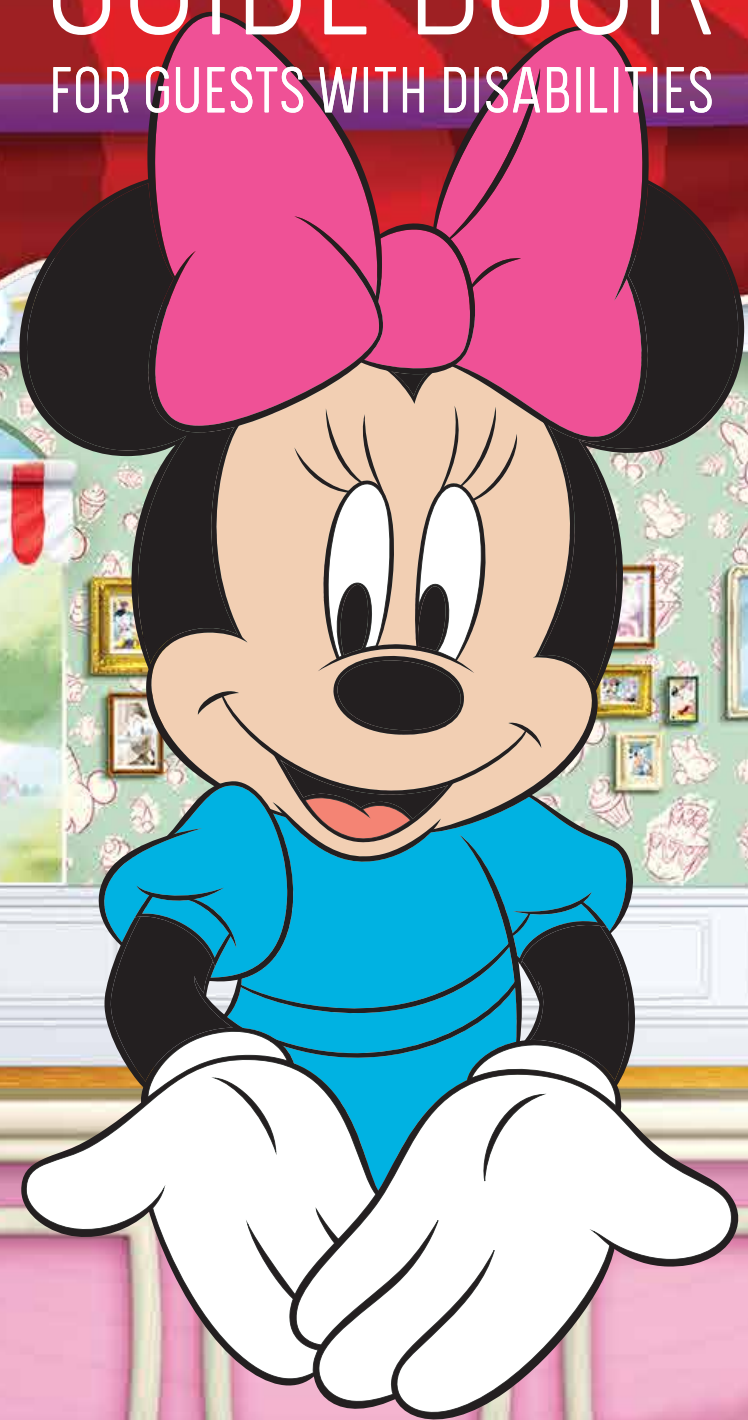
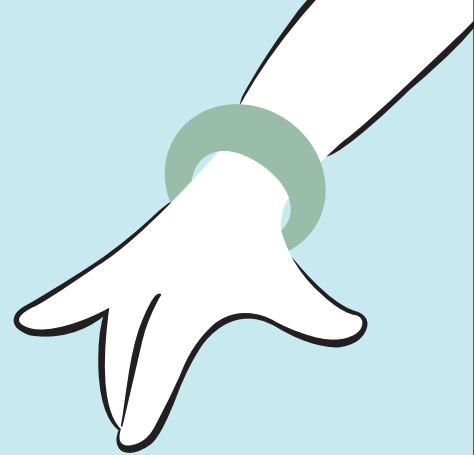
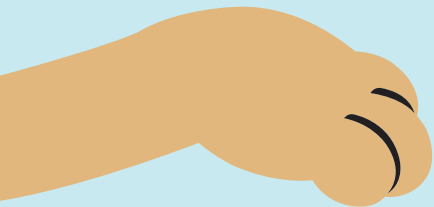
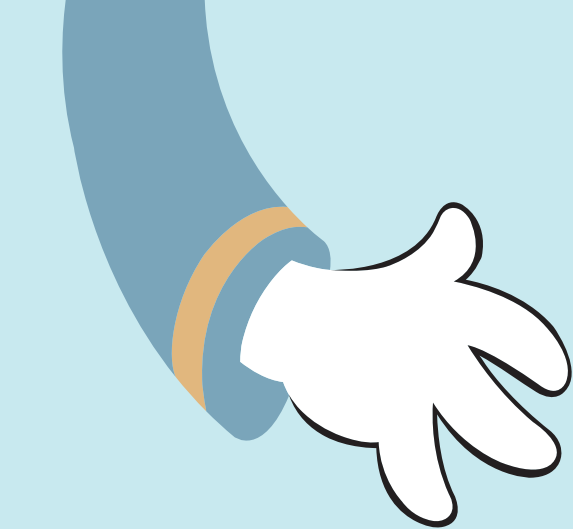




GUIDE BOOK

FOR GUESTS WITH DISABILITIES





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WELCOME

Welcome to Hong Kong Disneyland! This Guidebook provides an overview of services and facilities available for Guests with disabilities who are visiting Hong Kong Disneyland. This booklet is intended to supplement the Hong Kong Disneyland Guidemap that contains additional information.

Guests with specific disability concerns should stop by any theme park Guest Relations location upon their arrival to obtain more information about our services for Guests with disabilities.

Transportation

Disneyland Resort Shuttle for Guests with disabilities running between different locations of the Hong Kong Disneyland Resort is available for those upon request. Please talk to a Cast Member for the arrangement.

Resortwide Tactile Maps

Resortwide tactile maps in English & Traditional Chinese with Braille are available consisting of a graphic map of the Car & Coach Park, Disneyland Resort Public Transport Interchange, Park Promenade, Disneyland Resort Station, Disneyland Resort Pier, Hong Kong Disneyland Park, Disney’s Hollywood Hotel, Hong Kong Disneyland Hotel, Disney Explorers Lodge, Inspiration Lake Recreation Centre.

For Guests intending to visit the Theme Park, each Resortwide tactile map will specifically provide directions to the Theme Park Guest Services building located directly outside the gates of the Theme Park. Resortwide tactile maps are available at the following locations:

- Disneyland Resort Public Transport Interchange Guest Relations exterior
- Disneyland Resort Station exterior
- Near Ocean Gateway marquee by Disneyland Resort Pier exit
- Outside the park next to Guest Relations
- Inside the park in the Plaza next to the Tip Board

Drinking Fountains


Guests can find accessible drinking fountains throughout the Hong Kong Disneyland Resort. Guests may also request cups from the nearest restaurant or refreshment facility.

Shops and Restaurants


Nearly all food and merchandise locations in Hong Kong Disneyland are accessible to Guests with disabilities. Some locations have narrow queues formed by railing that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of the party orders and transports the food, or contacts a Cast Member for assistance.

To make priority seating arrangements at any of the full-service restaurants including Hong Kong Disneyland Hotel, Disney Explorers Lodge and Disney’s Hollywood Hotel simply stop by City Hall on Main Street, U.S.A. or the restaurant of your choice.

Guest Relations

 Guest Relations located at City Hall on Main Street, U.S.A. provides a variety of services. Here, you are able to get information about services for Guests with disabilities, attractions wait times, arrange priority seating at a Hong Kong Disneyland Restaurant, exchange currency and receive general park and resort information.

First Aid


 Hong Kong Disneyland First Aid Station is in the following locations:

- Main Street, U.S.A. – near Main Street Corner Cafe, next to the Baby Care Center.
- Grizzly Gulch – near the entrance to Big Grizzly Mountain Runaway Mine Cars.

Stamina or Endurance Concerns

Some Guests may be concerned that they do not have the stamina to wait in our queues. We strongly suggest these Guests considering using a wheelchair as the distance between our attractions is much longer than the length of our queues.

Wheelchair Rentals

Standard wheelchairs are available to rent on a first-come, first-served basis. The rental location is inside the old-time firehouse next to City Hall in Town Square. Please refer to the  on the Guidemap for Wheelchair rental.

Dietary Requests

All Hong Kong Disneyland Resort full-service food locations can accommodate most dietary requests with advance notice. Guests should contact the restaurant of their choice to make special arrangement or visit any Guest Relations location for additional information and further assistance.

Access

Nearly all attractions, shops, restaurants and shows are accessible to all our Guests. In some cases, however, Guests may need the assistance of a member of their party to fully utilize these areas. Also at some attractions Guests using wheelchairs may need to transfer from their wheelchairs onto a ride system. Cast Members are not permitted to physically transfer Guests from wheelchairs. We therefore recommend Guests to plan to visit with someone who can physically assist them, when necessary.

Restrooms



All restrooms throughout Hong Kong Disneyland Resort either have facilities designed for access by Guests using wheelchairs or are adjacent to companion restrooms.

Guests with visual impairment may refer to the shape of the restroom symbol. This triangle symbol [▲] represents male restrooms and this circle symbol [●] represents female restrooms.

Parade Route and Show Areas

Parade route and show areas have designated viewing areas for Guests with disabilities. These areas are filled on a first- come, first-served basis. Due to Guest demand, viewing spaces cannot be reserved or guaranteed. Parties larger than six will be asked to separate and reunite afterwards. Guest Relations can provide information on show times and other special events on the day of visit. Please ask a Cast Member for further assistance.

Package Express

Shop and check your purchases for pick-up later in the day. If you are staying at one of Hong Kong Disneyland Resort’s Hotels, you may have purchases delivered to the front desk for next day pick-up. Certain restrictions apply. Please ask a Cast Member for further assistance.

HEARING DISABILITIES

Inductive Loops

Some attractions and service locations utilize an inductive loop audio enhancement to assist Guests requiring use of a hearing aid with communication.

Locations equipped are:

- “Festival of the Lion King”
- Disney’s Storybook Theater
- Mickey’s PhilharMagic
- Animation Academy
- Ticket Booths
- Guest Relations Windows

Sign Language

If requested, the Hong Kong Disneyland Resort provides Sign Language interpretation for our Guests at some live Theme Park shows with a minimum of seven days’ notice.

Guests can request this service by calling Hong Kong Disneyland Resort at 3550-3388 or sending an e-mail to guest@hongkongdisneyland.com. Guests who request this service will be contacted prior to their visit with an appropriate show schedule. There is no cost to our Guests for this service. If necessary, please check with Guest Relations to obtain further information and the best location to view or wait for interpreted performances.

Sign language interpretation is available at the following shows and attractions:

- “Festival of the Lion King”
- Disney’s Storybook Theater
- Jungle River Cruise

Routine Theatrical Interpretation service, which integrate Hong Kong Sign Language and body movement with the script and content for enhancing Guests’ enjoyment, will be introduced at designated show of Mickey and the Wondrous Book below:

- The first show on the first Saturday every month
- The first show on the third Tuesday every month

Written Aids

Guest Assistance Packets containing dialogue, torch, pen and paper are available at or near the performance areas or entrances for most shows and attractions. Please inquire about availability prior to experiencing an attraction or show. Contact a Cast Member at the attraction for assistance.

VISUAL DISABILITIES

Tactile Maps

Hong Kong Disneyland Theme Park has permanent tactile maps to assist Guests with visual disabilities. Maps are located outside the park next to Guest Relations and inside the park in the Plaza next to the Tip Board.

Audio Guides

To provide Guests a sense of direction, informative information and a brief description of the attractions, portable audio players are available at Guest Relations in City Hall. Audio Guides are available at Guest Relations for a refundable deposit (must be returned on the same day for refund). Audio Guides are provided in English, Cantonese, and Putonghua. The content primarily includes general information, park services, park layout and land descriptions.

Braille Guidebooks

Braille Guidebooks are available at Guest Relations in City Hall for a refundable deposit (must be returned on the same day for refund). Braille Guidebooks contain English, Traditional & Simplified Chinese with Braille interpretation. The content primarily includes general information, park services, park layout and land descriptions.

SERVICE ANIMALS

Service animals are welcome in nearly all locations throughout Hong Kong Disneyland. However, service animals must remain on a leash or in a harness at all times. Guests with service animals should follow the same attractions procedures as those of other Guests.

Due to the nature of the experience, service animals are not permitted in the following attraction:

- Hyperspace Mountain
- Iron Man Experience
- Big Grizzly Mountain Runaway Mine Cars
- Slinky Dog Spin
- RC Racer
- Toy Soldier Parachute Drop
- Wandering Oaken’s Sliding Sleighs

Due to the nature of the experience, Guests with service animals should check with a Cast Member for attraction and boarding information at the following attractions:


- Hong Kong Disneyland Railroad
- Main Street Vehicles
- Jungle River Cruise
- Raft to Tarzan’s Treehouse
- Ant-Man and The Wasp: Nano Battle!
- Orbitron
- Cinderella Carousel
- Dumbo the Flying Elephant
- Mad Hatter Tea Cups
- “It’s a small world”
- The Many Adventures of Winnie the Pooh
- Mystic Manor
- Frozen Ever After


Designated “Break” Areas for Service Animals


Hong Kong Disneyland allows Guests to use backstage locations for service animal relief areas. Please contact a Cast Member for directions to “break” areas and assistance.

SYMBOL DESCRIPTIONS


Below is the listing of symbols that appear before some of the attractions on the following pages. Please refer to this list for information regarding these symbols.


 **WARNING!** For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.


 This attraction may be frightening for children.


 Persons who do not meet the minimum height requirement may not ride.


 First Aid

 Inductive Loop Audio enhancement available at this location for Guests utilizing hearing devices.

 Guests may remain in their wheelchair to experience the attraction.

 Guests must transfer from their wheelchair to board the ride vehicle.

 Guests must be ambulatory to experience the attraction.

 Guests must transfer from ECV to wheelchair to join the queue line and experience the attraction.

ACCESS LISTING

Hong Kong Disneyland Resort strives to provide mainstream access whenever possible; that is, all Guests utilize the main entrance to the attraction. Methods of accessibility vary from attraction to attraction within Hong Kong Disneyland. The Guidebook for Guests with disabilities and Park Guidemaps use symbols to indicate boarding procedures for each attraction.


Guests should contact a Cast Member at each attraction before entering.

Certain attractions require Guests to transfer from their wheelchairs to a ride system either by themselves or with assistance of a member of their party. Hong Kong Disneyland Resort Cast Members are not permitted to physically assist Guests in transferring from their wheelchairs.

ATTRACTION LISTING


Hong Kong Disneyland Railroad

- Limited wheelchair capacity per trip
- Trip time - 9 minutes

 Excursion style steam train trip that provides a grand circle tour of Hong Kong Disneyland. Utilize the elevator on the right side of the Main Street Train Station to enter the queue at the loading platform. When the train arrives, a conductor will direct you to a coach designed to accommodate wheelchairs. Guests choosing not to use their wheelchairs for the journey around the park, have the option to leave their wheelchair on the station platform where they board the train or fold the wheelchair and place it in the seat with them.



Main Street Vehicles

- Paddy Wagon (non-accessible)
- Omnibus (transfer accessible)
- Main Street Taxi (non-accessible)

 Board a turn of the century vehicle for a one-way trip between Town Square and the Plaza, on Main Street, U.S.A. Folding wheelchairs may be folded and placed in the Omnibus for the one-way trip.



Animation Academy

- Theater presentation
- Limited wheelchair locations
- Showtime - 20 minutes

  Enter through the standard queue. The host or hostess in the theater will direct Guests to the seating area. Guests with any queue-related assistance needs should contact a host or hostess at the attraction for options.

Jungle River Cruise

- Boat ride
- Limited wheelchair capacity per trip
- Trip time - 8 minutes

  Guests using wheelchairs should proceed through the standard queue until your party reaches the designated access gate at the loading dock. Guests wishing to remain in their wheelchair will be directed by a host or hostess to a specified holding area to wait for an accessible boat.

Guests with the ability will be asked to transfer to a standard boat. Due to the bobbing nature of the boat at dockside, a member of the party may need to help a Guest step down into the boat to embark and step up to disembark.

Rafts to Tarzan's Treehouse / Tarzan's Treehouse

- Raft ride
- Limited wheelchair capacity per trip
- Trip time - 2 minutes each way



A natural environment on a raft to Tarzan's Treehouse on the Island. Proceed through the standard queue until your party reaches the designated access gate at the loading dock. A host or hostess will direct Guests and provide boarding instructions.



To fully experience Tarzan's Treehouse, Guests must be able to negotiate winding stairs and steep inclines. As an alternative, Guests using wheelchairs can request a roundtrip raft ride or disembark at Tarzan's Island and enjoy the natural setting and Professor Porter's lab while waiting for their party.

"Festival of the Lion King"

- Theater presentation
- Limited wheelchair locations
- Showtime - 30 minutes



Enter through the standard queue. Proceed to the turnstile where a host or hostess will admit you to the theater and direct you to the seating area.

Recommended arrival time is at least 20 minutes before the scheduled start of the show.

Orbitron

- Revolving ride with elevated vehicles
- Trip time - 2 minutes



Enter through the standard queue. A host or hostess will assist in getting you through the turnstiles. A member of your party may need to assist in entering the ride vehicle.

Ant-Man and The Wasp: Nano Battle!

- Slow moving spinning vehicle
- Trip time - 4 minutes



Enter through the standard queue. Guests with any queue-related assistance needs should contact a host or hostess at the attraction for options.

Hyperspace Mountain

- Fast moving vehicle - thrill-type ride
- High speed roller coaster-type ride in the dark that includes sharp turns and sudden drops and stops
- Minimum height to ride - 102cm (40")
- Trip time - 4 minutes



Enter through the standard queue. Guests will need to transfer from their wheelchairs to a ride vehicle either by themselves or with the assistance of a member of their party. Guests with any queue-related assistance needs should contact a host or hostess at the attraction for options. There is a minimum height requirement of 102cm (40").

Iron Man Experience

- Motion simulator - thrill-type ride
- Minimum height to ride - 102cm (40")
- Trip time - 5 minutes



Enter through the standard queue. Guests will need to transfer from their wheelchairs to experience the attraction either by themselves or with the assistance of a member of their party. Guests with any queue-related assistance needs should contact a host or hostess at the attraction for options. There is a minimum height requirement of 102cm (40").

Mickey's PhilharMagic

- Theater presentation
- Limited wheelchair locations
- Showtime - 10 minutes



Enter through the standard queue. A host or hostess will assist in getting Guests through the turnstiles. The host or hostess in the theater will direct Guests to the seating area. Guests with any queue-related assistance needs should contact a host or hostess at the attraction for options.

Dumbo the Flying Elephant


- Revolving ride with elevated vehicles
- Trip time - 2 minutes



Enter through the standard queue. To the designated loading gate. A host or hostess will provide entry to the attraction. Guests will need to transfer from their wheelchair to ride system either by themselves or with the assistance of a member of their party. Guests with any queue-related assistance needs should contact a host or hostess at the attraction for options.

Mad Hatter Tea Cups


- Revolving ride with spinning tea cups
- Trip time - 2 minutes

 Enter through the standard queue to the designated entrance. A host or hostess will direct Guests to a tea cup. Guests will need to transfer from their wheelchair to ride system either by themselves or with assistance of a member of their party. Guests with any queue-related assistance needs should contact a host or hostess at the attraction for options.

Note: Due to spinning nature and centrifugal forces associated with this ride, Guests who have difficulty maintaining an upright sitting posture should not ride this attraction.



Cinderella Carousel

- Rotating carousel horses
- Trip time - 3 minutes

 Enter through the standard queue to the designated entrance. Guests may remain in their wheelchairs and experience this attraction within one of the chariots. Guests with any queue-related assistance needs should contact a host or hostess at the attraction for options.


Disney's Storybook Theater

- Theater presentation
- Limited wheelchair locations
- Showtime - 25 minutes

  Enter through the standard queue. Proceed to the turnstiles where a host or hostess will admit you to the theater and direct you to the seating area.


The Many Adventures of Winnie the Pooh

- Moderately fast moving vehicles
- Trip time - 4 minutes

 Enter through the standard queue. A host or hostess will assist in getting you through the turnstile. Guests with the ability will be asked to transfer to a standard vehicle. Guests who remain in their wheelchair may wait for an accessible vehicle. The accessible vehicle does not have an active motion base, as do the other vehicles.


Fantasy Gardens

- Disney character meet and greet

 Enter through the standard queue. A host or hostess will assist in getting Guests through the turnstiles. Guests with any queue-related assistance needs should contact a host or hostess at the attraction for options.


"it's a small world"

- Boat ride
- Trip time - 9 minutes

 Enter through the standard queue. Guests with the ability will be asked to transfer to a standard boat. Guests wishing to remain in their wheelchair may wait for an accessible boat. Utilize the elevator to leave the attraction.



Fairy Tale Forest

- A Walkthrough attraction

 Enter through the standard queue. A host or hostess will assist in getting Guests through the turnstile. Guests with any queue-related assistance needs should contact a host or hostess at the attraction for options.


Toy Soldier Parachute Drop

- Elevated vehicles
- Minimum height to ride – 81cm [32"]
- Trip time - 2 minutes

  Enter through the standard queue. A host or hostess will assist in getting you through the turnstiles. A member of your party may need to assist you in entering the ride system. Guests with any queue-related assistance needs should contact a host or hostess at the attraction for options. There is a minimum height requirement of 81cm.




Slinky Dog Spin

- Revolving ride
- Trip time - 2 minutes

 Enter through the standard queue. A host or hostess will assist in getting you through the turnstiles. You will need to transfer from the wheelchair to ride system either by yourself or with any queue-related assistance needs should contact a host or hostess at the attraction for options.

RC Racer

- Fast moving vehicle – thrill-type ride
- High speed roller coaster-type ride on the U-shaped track
- Minimum height to ride – 120cm [47"]
- Trip time - 1 minutes

   Enter through the standard queue. A host or hostess will assist in getting you through the turnstiles. You will need to transfer from the wheelchair to ride system either by yourself or with the assistance of a member of your party. Guests with any queue-related assistance needs should contact a host or hostess at the attraction for options. There is a minimum height requirement of 120cm.

Big Grizzly Mountain Runaway Mine Cars

- Fast moving vehicle – thrill-type ride
- High-speed roller coaster-type ride that includes sharp turns, sudden drops and stops, travelling both forward and backward
- Minimum height to ride – 112cm {44”}
- Trip time – 4 minutes



Enter through the standard queue. You will need to transfer from the wheelchair to ride system either by yourself or with the assistance of a member of your party. A host or hostess will assist in getting you through the exit turnstiles. Guests with any queue-related assistance needs should contact a host or hostess at the attraction for options. There is a minimum height requirement of 112cm.

Mystic Manor

- Moderately fast moving spinning vehicles
- Trip time – 6 minutes



Enter through the standard queue. A host or hostess will assist in getting you through the turnstile to the designated loading gate. Guests may remain in their wheelchairs to wait for an accessible vehicle. Guests with any queue-related assistance needs should contact a host or hostess at the attraction for options.

Wandering Oaken's Sliding Sleighs

- Fast moving vehicle – thrill-type ride
- Junior roller coaster-type
- Minimum height to ride – 95cm {37.5”}
- Trip time – 1 minute



Enter through the standard queue. Guests will need to transfer from their wheelchairs to a ride vehicle either by themselves or with the assistance of a member of their party. Guests with any queue-related assistance needs should contact a host or hostess at the attraction for options. There is a minimum height requirement of 95cm {37.5”}.

Frozen Ever After

- Boat ride
- Trip time – 7 minutes



Enter through the standard queue. Guests will need to transfer from their wheelchairs to a ride vehicle either by themselves or with the assistance of a member of their party. Guests with any queue-related assistance needs should contact a host or hostess at the attraction for options. Expectant mothers should not ride.

RESORT HOTEL INFORMATION

Hong Kong Disneyland Hotels offer special equipments and facilities for Guests with disabilities. Features vary depending upon your selected Hotel. For information specific to individual Hotel, please call Hong Kong Disneyland Hotel Reservations at 1-830-830.

Accommodations for Guests with disabilities may include the following:

Restrooms

- Wider bathroom doors
- Roll-in showers
- Shower benches
- Hand-held shower heads
- Accessible vanities
- Bathroom rails
- Emergency call button

Bed Accessories

- Bed rails
- Rubber bed pads
- Open frame beds

Rooms Communication Kits

- Door knocker and phone alerts
- Bed shaker alarm
- Phone amplifier

Other Features

- Braille on signage and elevators
- Public phones at accessible height
- Tactile guidemap to be provided

Package Express

This free service is available at the Theme Park. Purchases may be picked up as you exit the park or delivered to your Hong Kong Disneyland Hotel. Certain restrictions apply. Please ask a Cast Member for further assistance.

PARK RULES AND REGULATIONS

To Our Guests,

Welcome to Hong Kong Disneyland Park! We work hard to offer a comfortable, safe and enjoyable experience for all of our Guests. You can help us by keeping in mind and complying with the following:

- All persons, bags, parcels, clothing and other items are required to go through security screening and security checks before entry into the Park and also within the Park. All persons will need to pass through a metal detector.
- We reserve the right not to allow any bag, parcel or other item to be brought into the Park, and to deal with any unattended object in such a way as we consider appropriate.
- Guest should keep their tickets, admission media and Magic Access membership cards during their stay at the Park and produce the same for checking upon our Cast Members' request.
- Guests are allowed to bring outside food and beverage items into the Park for self-consumption, provided that they do not require heating, reheating, processing, refrigeration or temperature control and do not have pungent odors. Examples of food items not permitted in the Park include, without limitation, instant noodles that require hot water, food kept in containers with reheating capabilities and durian fruit.
- Please show common courtesy to fellow Park Guests and our Cast Members by not using profanity or engaging in unsafe, illegal, disruptive or offensive behavior. For your safety and the safety of others, please refrain from running.
- Please follow Cast Member's instructions at all times. All persons are required to comply with all notices and consider the safety of other Guests when parking and/or locking your stroller.
- Please pay for all merchandise items selected from a store or retail location at the store/location's payment counter before leaving such store or retail location.
- Please respect fellow Park Guests during your visit and be careful not to bump into, push or move ahead of others in the queue. Also, the entire party must wait together. Members of a party are not allowed to join those already in the queue.
- Proper attire, including shoes and shirts, must be worn at all times. Unless specifically permitted or encouraged by us for special events or programs, costumes may not be worn by Guests aged 16 or older. We reserve the right to deny admission to or to remove any person wearing attire that we consider inappropriate or attire that could detract from the experience of other Guests. There may be additional attire guidelines at Special Events.
- For the comfort of all Guests, smoking of tobacco, e-cigarettes or other products that produce a vapor or smoke are allowed only in designated smoking areas. Please ask a Cast Member for assistance.

- You are responsible for the security and protection of your personal belongings at all times. We are not responsible and do not assume any liability for any damage to or loss of the property or belongings of any Guest, whether such damage or loss is caused by our negligence or otherwise.
- Please supervise your children and take care of the elderly at all times. Guests under age 16 must be accompanied by a Guest aged 16 or older to enter the Park. To board an attraction, children under age 7 must be accompanied by a person aged 16 or older.
- Access to attractions is subject to the safety rules for each attraction.

For your safety and that of other Park Guests and Cast Members, you must comply with all notices within the Park and directions given by Cast Members.

Please present your ticket and let us take a photo of you (or present such valid personal identification as we may from time to time require) for verification before entry into the Park. The ticket, handstamp, photo and/or such other applicable valid personal identification are required for re-entry into the Park. If you prefer not to have photo of you or your children taken, please ask a Cast Member about alternative verification arrangement before entry into the Park.

Tickets, admission media, Magic Access membership cards and other entitlements are non-transferable, non-exchangeable, non-refundable, revocable and void if altered. The ticket must be used by the same person during its period of validity and is not valid for special events that require a separate admission charge.

The following items may not be brought into the Park:

- Dangerous or hazardous materials.
- Weapons of any kind, or objects that may give the appearance or impression of being weapons or toy guns.
- Alcoholic beverages or any illegal substance.
- Glass containers (with the exception of small containers such as baby food jars).
- Bags, boxes, coolers or luggage larger than 56cm x 36cm x 23cm. Loose or dry ice is not permitted in these containers. Re-usable ice packs are recommended.
- Wheeled luggage of any size.
- Stroller wagons, wagons, carts or other wheeled carriers (with the exception of manual wheelchairs, electrically powered mobility devices with at least 3 wheels and which operate at a walking pace; and strollers with dimensions not exceeding 92cm x 132cm).

- Animals (with the exception of service dogs). Service dog means a guide dog or a dog that is trained to do work or perform tasks for, and to assist, a person with a disability. Service dogs must remain on a leash or in a harness and under the control of the owner at all times. Due to the nature of some attractions, service dogs may not be permitted to ride certain attractions.
- Masks may not be worn by Guests aged 16 or older (unless required for medical purposes or compliance with law). When worn by younger Guests, masks must provide unobstructed peripheral vision at all times with openings that allow the eyes to be fully seen.
- Large tripods, folding chairs or stools.
- Recreational devices with wheels, including but not limited to skateboards, scooters, inline skates and shoes with built-in wheels.
- Drones, remote-controlled flying devices or kites.
- Flags, banners or signs of any size.
- Other items that we determine may be harmful, disruptive, offensive or may impede the operation of the Park or any associated facility.
- Articles prohibited by any laws of the Hong Kong Special Administrative Region of the People's Republic of China.

The following activities are not allowed:

- The use of handheld camera or cell phone extension poles (such as selfie sticks).
- The sale or exchange of goods or services, or the display of goods or services for sale or exchange, or solicitation for sale or exchange of goods or services, whereby goods include but not limited to Disney-branded merchandise, and services include but not limited to tour services or photography services of any kind, without our authorization.
- The distribution of printed or recorded materials of any kind.
- Unauthorized events, demonstrations or speeches, or the usage of any flag, banner or sign, or to incite a crowd, and other unauthorized public gatherings.
- Feeding any animal in the Park, including birds.
- Playing with kites, drones or remote-controlled flying devices.
- Photography, videotaping, recording of any kind except for • personal use.
- Engaging with other Guests or impeding the operation of the Park while posing as or portraying any real or fanciful character, whether wearing any special costumes or not.
- Engaging in any unsafe act or other act that may impede the operation of the Park or any associated facility.
- Any activities in violation of any laws of the Hong Kong Special Administrative Region of the People's Republic of China.

Company Rights:

- We, our affiliates, and/or our respective contractors, agents and representatives may photograph, film, videotape, record or otherwise reproduce the image and/or voice of any person who enters the Park and use the same anywhere for any purpose in any medium without payment to any person.
- We reserve the right to deny admission, or to require a person already admitted to leave the Park, without refund or compensation, for failure to comply with any of the Park rules, Magic Access Terms and Conditions, specific rules for Disney Premier Access, Disney guided tours or other entitlements, or law, for unsafe, illegal, disruptive or offensive behavior, for improper conduct, to ensure safety, security or order, or if we consider that the circumstances so require.

We may from time to time, without prior notice and without refund or compensation, modify these rules, change or adjust the mode of operation, including but not limited to operating hours of the Park or any attraction, shop, restaurant, facility or amenity, close or adjust the operation for any period the Park or any part of it, impose entry requirement to the Park, restrict the number of persons having access to the Park or any part of it, impose purchase limit on any merchandise item and/or suspend or cancel any attraction, shop, restaurant, facility, amenity or entertainment or marketing program, offering or activity, and to make and alter rules to be followed within the whole or any part of the Park due to capacity, inclement weather or special events, to ensure safety, security or order, or compliance with law, or if we consider that the circumstances so require.

We reserve the right to remove any parked strollers without prior notice, refund or compensation, to ensure safety, security or order, or if we consider that the circumstances so require.

For the purposes of these rules, "Company", "we" and "us" mean either or both of Hongkong International Theme Parks Limited and Hong Kong Disneyland Management Limited.

These rules are governed by the laws of the Hong Kong Special Administrative Region of the People's Republic of China.

In the event of any conflict or inconsistency between the language versions of these rules, the English version shall prevail.

If you have any questions, please ask a Cast Member.

