Assistive Listening: Device available at Guest Relations ATMs Presented by Chase

- Audio Description: Device available at Guest Relations
- Automated External Defibrillator
- Baby Care Center
 Hosted by Huggies
- Annual Passport into the CC Closed Captioning: Activators available at Guest Relations FASTPASS® machine and you'll receive a FASTPASS®
- **७** ♦ Companion Restroom
- Disney Characters
 See Times Guide for hours
- Disney FASTPASS® Service (Subject to availability) DVC Disney Vacation Club® Kiosk
- First Aid*
- Guest May Remain in Wheelchair/ECV
- Guest Must be Ambulatory
- Guest Must Transfer from ECV to Wheelchai
- Guest Must Transfer
- Handheld Captioning: Device
- Height Requirement
- Information Center Guest Relations
- Kennel
- Locker Rentals
- Mobile Food & Beverage
- Package Check Service
- **Physical Considerations**
- Picnic Area
- Pre-charged Battery Kiosk RC Reflective Captioning
- Reservations Accepted
- Resort Lost and Found
- Restrooms
- Service Animal Relief Area
- Sign Language on Mon. & Sat. Schedule in Times Guide and at
- Single Rider Service (Subject to availability
- Stroller Rentals
 Hosted by Huggies The seating and restraints of this
- of certain body shapes or sizes
- This attraction may be frightening for children Wheelchair Rentals
- Wi-Fi Hotspot
- *Emergency services available by calling 911

TIPS AND INFORMATION



3 Cut the wait time in ${f Z}$ easy steps:

- Insert your park ticket or reminder ticket as a receipt.
 - If you have purchased Disney MaxPass service, you can reserve digital Disney FASTPASS® selections on your mobile device.
- 2 Come back during your return time and scan the same park ticket or Annual Passport

Guests with mobility- or queue-related assistance needs are encouraged to use the Disney FASTPASS Service wherever possible.

Disney FASTPASS® is not available for Star Wars: Galaxy's Edge

- and outside the Parks.
- Stroller Rentals are available in limited quantities. Please take all personal belongings with you when leaving your stroller unattended.

Baby Care Center Hosted by **Huggies**® Located on the northeast end of Main Street, U.S.A.

Resort Lost and Found Inquire at

Resort Lost and Found, located west of the *Disneyland*® Park Main Entrance.

Package Check Service Shop and check your purchases for pickup later in the day at these locations: Stroller Shop (Main Entrance), The Star Trader (Tomorrowland) or Pioneer Mercantile (Frontierland). Resort Hotel Guests may have purchases delivered to Bell Services for next-day pickup after 7 a.m. Certain restrictions apply.

Pre-Charged Battery Kiosk Guests have the opportunity to swap or purchase a pre-charged portable battery

Lockers Rentals available both inside and outside the Parks west of the *Disneyland*® Park Main Entrance for your convenience. We request that no food or beverage be brought inside either Theme Park.

Disneyland Kennel Club Located east of the *Disnevland* Park Main Entrance. No overnight facilities.

Banking ATMs are located throughout the Resort, presented by CHASE. Basic banking services and foreign currency exchange are provided at City Hall in Disneyland ® Park.

Payment Options
The Disneyland® Resort accepts Disney® Visa® Cards, Disney Rewards Redemption Card, Disney Gift Card, Visa®, MasterCard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks, cash and Disney Dollars.

Travel Tips Should your vehicle become disabled during your visit, the Automobile Club of Southern California provides complimentary towing and flat-tire services to nonmembers during Park hours.

PARK RULES

Please comply with park rules, signs and instructions, including but not limited to:

All persons and bags are subject to screening

and connecting cords for their mobile device.

- . Proper attire is required. Costumes may not be worn by Guests 14 years of age or older
- No smoking, including vaping, allowed in the Theme Parks and Downtown Disney. Designated smoking areas are located outside the screening areas.
- · The following are strictly prohibited:
 - Firearms, ammunition, knives and weapons, or objects that appear to be weapons
 - Alcohol, marijuana (including marijuana-enriched products) and any illegal substances
 - Strollers larger than 31" x 52" and any types of wagons
 - Pets or other animals, except service animals (i.e., dogs and miniature horses)

Additional details and a complete listing of park rules are available for viewing at Disneyland.com/Rules or at Guest Relations.

For more information, visit Guest Relations located at City Hall. (See map inside)

ACCESSIBILITY AND MOBILITY

Restrooms and Companion Restrooms *Restrooms at the Theme Parks, designated*

by 🙀, offer facilities designed for access by Guests with mobility disabilities. Companionassisted restroom facilities, designated by (self), are also available at various locations in each Theme Park. Theme Park First Aid locations, designated by 1, have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs. Companion Restrooms are located at:

- Main Street, U.S.A. Left of City Hall Main Street, U.S.A. - First Aid
- Adventureland Enchanted Tiki Room • Critter Country - Hungry Bear
- Restaurant Fantasyland Theater Restrooms Tomorrowland - near Autopia
- **Auxiliary Entrance Limitations Some** attractions have auxiliary entrances for Guests with mobility disabilities or with service animals. These entrances are not

intended to bypass waiting lines. Guests

with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard

Dining and Shopping Locations

Some counter-service and merchandise locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

> **Accessible Transportation** The following option is available for Guests in wheelchairs or ECVs:

Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.

Monorail system can be accessed by the elevators and/or ramps provided at the Downtown Disney® station and Tomorrowland station.



Disney Check Look for this symbol at various locations on kids' meals and other items that meet Disney Nutrition Guidelines. Visit www.DisneyCheck.com for



Special Dietary Requests We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon arrival at the restaurant.

BEYOND DISNEYLAND® PARK

Hotels/Reservations Disneyland® Hotels offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Hotels, please call the Walt Disney Travel Company at 714-956-MICKEY.

Accessibility information and accommodations for the following locations:

- Disney California Adventure® Park Guest Services locations at Disney California Adventure Park.
- Recreation and Activities Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location.

Special Considerations for Attractions SAFETY: Please abide by all safety warnings and notices. not attempt to retrieve lost articles in any area. Please see Cast not attempt to retrieve landle Member for assistance.

vears must be accompanied by a person age 14

Supervise children.

For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle.

AWARNING! For safety, you should be in good health and free from high blood pressure, heart, back or neck All loose articles, such as mobile phones, hats/sunglasses, and

Physical considerations on designated attractions:

with a non-riding member of your party. Items lost while riding

attractions may not be immediately retrievable. For your safety, do

water bottles, should be securely stowed while riding or left

Recycling Be Green! Recycling containers throughout the Parks now

problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers

accept plastic, paper, cans & glass.

Information subject to change without notice.





MOBILITY Disabilities **Guest Amenities** Wheelchairs and Electric Conveyance Vehicles Available for Rent (ECVs) available for rent. Available on a first-come. first-served basis. or Deposit Rental Locations entrance plaza adjacent to the Disneyland® Kennel. Complimentary **Companion Restrooms** See map inside for locations indicated with 6. Amenities and Services for use at the Park More Options Electric Conveyance Vehicles (ECVs) Limited number available on a first-come, first-served hasis at the rental location Must be 18 years of age or older to rent ECVs. RESERVATIONS MAY NOT BE MADE IN ADVANCE Available on a same-day basis. Rental fee and refundable deposit required. Safety in the Park Evacuation Transfers

VISUAL Disabilities

Braille Guides Printed in Braille and large print text to provide an overview of the Theme Park.

Audio Description (Description Device to provide supplemental audio information Handheld Captioning HC Utilizes Disney's Handheld and narration at specific attractions and outdoor Device to display text at select attractions. locations via an interactive audio menu. Video Captioning CC Caption-ready monitors designated Portable Tactile Maps Provides a tactile with a "CC" symbol can be activated by remote control. representation of building boundaries, walkways

and landmarks for each area of the Theme Parks Amenities available for \$25 refundable deposit. Presented in a booklet format. Amenities available for \$25 refundable deposit.

neck loop at specific attractions.

Disneyland® Resort Stroller Shop located in the main Guest Relations See map inside for location. Guest Relations (i) See map inside for location.

For additional information about Theme Park

services and options, please visit Guest Relations.

Carthay Circle.

by calling 407-827-7935.

Reflective Captioning RC Available at select theater-type attractions, utilizing LED display to project desired captions Stationary Braille Maps Large print maps with Braille overlay and some additional raised graphics onto a panel positioned in front of you. See a Cast Member to highlight key landmarks and attractions. Located next to Oswald's Filling Station on Buena Vista at the attraction for assistance.

HEARING

Assistive Listening 7 Utilizes Disney's Handheld

Device to amplify sound through headphones or induction

Street and near the Guest Information Board in Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.

> Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their nametag.

You may also obtain information, including parade Sign Language Interpretation & show times and details about restaurant menus, Available at Disneyland Park on Mondays and Saturdays and at Disney California Adventure® Park on Sundays and Fridays, Schedules are available at Guest Relations that list specific interpreted show times.

> For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 714-781-4636 Option 1, Option 0.

Mobility Scooters/ECVs

Please keep your speed to the walking speed of those around you.

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations.

Park your device in safe locations clear from walkways and stairs.

In the event of an evacuation, Guests may be

required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance.

Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.

Guest Relations Cast Member for details.

SERVICE ANIMALS

Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an individual with a disability, must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals.

Service Animal Restrictions Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available

your party or a portable kennel. Big Thunder Mountain Railroad

options, including a rider switch with a member of

- Gadget's Go Coaster Indiana Jones™ Adventure
- Matterhorn Bobsleds Snace Mountain
- Splash Mountain Star Tours—The Adventures Continue

Service Animal Relief Areas Able to use any planter with a gate Main Entrance: Esplanade near

- Disneyland® Kennel Club Fantasyland: Planter across from "it's a small world"
- · Fantasyland/Hub: Planter on right leading from Central Hub towards Matterhorn Bobsleds New Orleans Square: Fountain area planter on right
- near Train Station and Haunted Mansion Holiday

Kennels For information, call 714-781-7662

Please contact a Cast Member for information and assistance.

Specialty Lighting Effects/Photosensitivity Magnetic Fields Common equipment, such as electric motors lights and other effects such as simulated lightning, explosions and chaser lights.

Specialty lighting and other visual effects are and radios, that produce electric and magnetic fields are utilized used extensively throughout Disney California extensively throughout the world and also within our Resorts. Adventure ® Park. These effects include strobe These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers. NOTE: If you or any member of your party have questions regarding the above, you may speak with a

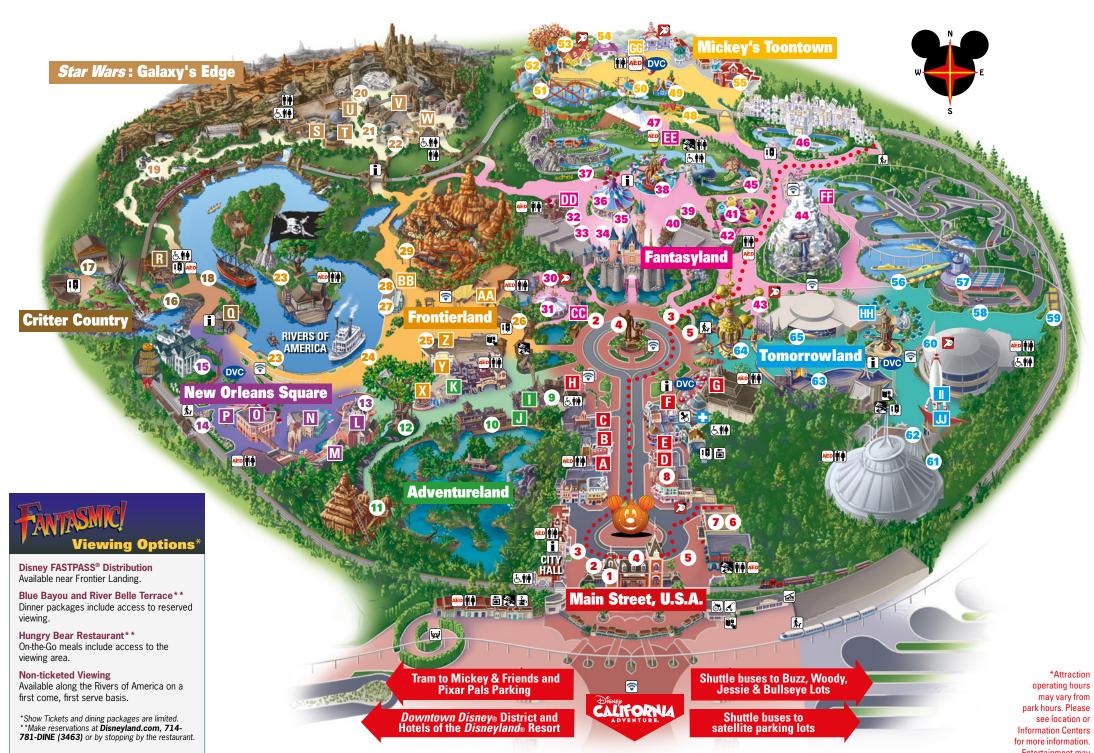


DISNER'S Wild About Safety COLONGY Safety Tip: No stampeding, keep your

arms and legs inside, stay seated on rides, and keep your paws behind the

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may vary from park hours. Please see location or **Information Centers** for more information. **Entertainment may** vary and is subject to change. Please see Times Guide for days and times

Main Street, U.S.A. New Orleans Square

ATTRACTIONS

Disnevland® Railroad HC (19)

Main Street Vehicles

- (One-way transportation only)
- 2 Horseless Carriage
- 3 Fire Engine 🖍 4 Horse-Drawn Streetcars 🕏
- 5 Omnibus 🐧

era House

- 6 Disney Gallery &
- 7 The Disneyland® Story presenting **Great Moments with Mr. Lincoln** € # HC RC CC (D)
- Main Street Cinema

DISNEY DINING

- A Carnation Café R
- B Gibson Girl Ice Cream Parlor Refreshment Corner
- D Market House
- Main Street Fruit Cart hosted by Cuties®.
- F Little Red Wagon G Plaza Inn (R)
- H Jolly Holiday Bakery Cafe

Adventureland

ATTRACTIONS

- Walt Disney's Enchanted Tiki Room & MC → Line presented by DOLE® PACKAGED FOODS. (Continuous shows) Mobility Access: Enter through standard queue
- Jungle Cruise (SHC (14) Mobility Access: Enter through exit. Wheelchair/ECV accessible boat available.
- Indiana Jones™ Adventure

(Minimum height 46"/117 cm) Mobility Access: Enter through the exit and proceed to the rotunda. Guests must navigate steps when boarding and disembarking the vehicle.

19 Star Wars: Rise of the Resistance

Tarzan's Treehouse™* 🕏

DISNEY DINING

- Tiki Juice Bar 🖟
- J The Tropical Hideaway
- K Bengal Barbecue

play

Interactive Adventures in the Parks Take your experience in Star Wars: Galaxy's Edge & other lands to the next level with Play Disney Parks, a mobile app with fun games, activities, trivia and music!

Visit Disneyland.com/Play to download.

ATTRACTIONS

- 13 Pirates of the Caribbean (K) (HC) Mobility Access: Enter through exit to the LEFT of Blue Bayou Restaurant. Proceed to the designated access gate on the left.
- Disneyland® Railroad (L) HC (19) Mobility Access: Proceed up the exit ramp near Haunted Mansion. Wheelchair/ECV accessible vehicle available.
 - **Haunted Mansion Holiday** // K HC Mobility Access: Enter through accessible queue. Transfer access vehicle available.

DISNEY DINING

- Royal Street Veranda
- M Blue Bayou Restaurant R N Café Orléans (2)
- French Market Restaurant
- P Mint Julep Bar 🖟

Critter Country

ATTRACTIONS 16 Splash Mountain / FAI

- (Minimum height 40"/102 cm) Mobility Access: Enter through exit, across from Pooh Corner, Transfer seat available.
- The Many Adventures of Winnie the Pooh () () () () () Mobility Access: Enter through standard queue. Wheelchair accessible vehicle available.
- Davy Crockett's Explorer Canoes (3) (Operates weekends and select seasons only) Mobility Access: Enter via exit ramp next to lower level stairs of Hungry Bear Restaurant.

DISNEY DINING

- Harbour Galley
- R Hungry Bear Restaurant

Star Wars: Galaxv's Edge

ATTRACTIONS

- Opens January 17, 2020
- Millennium Falcon: Smugglers Run
- (Minimum height 38"/97 cm) Mobility Access: Enter through standard queue. Transfer access vehicle available.
- Savi's Workshop Handbuilt Lightsabers **Droid Depot**

DISNEY DINING

- S Kat Saka's Kettle
- Ronto Roasters
- U Docking Bay 7 Food and Cargo V Oga's Cantina
- Milk Stand

Reservations recommended for Savi's Workshop - Handbuilt Lightsabers and Oga's Cantina. Reservations available for Droid Depot.

Frontierland

TTRACTIONS

- Pirates Lair on Tom Sawyer Island* (Fantasy Faire Mobility Access: Enter through standard queue. Many pathways are accessible for Wheelchairs/ECVs.
- F HC D (See Times Guide for show times)
- (See Times Guide for show times) Mobility Access: Enter through main entrance.

The Golden Horseshoe Stage &

- Mobility Access: Gun positions on the LE accommodate Guests using Wheelchairs/ECVs. Mark Twain Riverboat* (5)
- Mobility Access: Enter through access gate to the RIGHT of turnstile. Lower-level access only. Sailing Ship Columbia* (*)
- (Operates weekends and select seasons only) Mobility Access: Enter through the access gate to the RIGHT of turnstile. Guests must navigate a steep series of stairs when boarding and disembarking. **Big Thunder Mountain Railroad**
- /// (Minimum height 40"/102 cm) Mobility Access: Enter through exit. Transfer access vehicle available.

ISNEY DINING

- River Belle Terrace R Stage Door Café 🖟
- The Golden Horseshoe

get's Go Coaster

expectant mothers should not ride)

Mobility Access: Enter through exit.

Mobility Access: Enter using the ramp to the

RIGHT of Mickey's House and proceed through

oger Rabbit's Car Toon Spin 🌈 🍕

ISNEY DINING

Mickey's Toontown may close early

due to fireworks. Please visit an Information

Center for operating hours.

(Minimum height 35"/89 cm.

standard queue.

G Toontown Dining

A Rancho del Zocalo Restaurante B Ship to Shore Marketplace

Mickey's Toontown

- d (₺)HC(Đ)) **Matterhorn Bobsleds** Mobility Access: Enter through standard queue.
 - (Minimum height 42"/107 cm) Mobility Access: Enter through standard queue. Transfer seat available.
 - **Storybook Land Canal Boats** (K) HC (€4) (Đ))
 - Mobility Access: Enter through exit. "it's a small world"
 - **///** 上。今日 | HC (10)) (Disney FASTPASS® distribution at Matterhorn Bobsled's Disney FASTPASS® distribution location.) Mobility Access: Enter through

standard queue. Wheelchair accessible

Mobility Access: Enter using the ramp to the right of the front yard and proceed through standard boat available. Fantasyland Theatre (A HC) (See Times Guide for days and times)

Mobility Access: Enter through standard queue. DISNEY DINING

CC Maurice's Treats

- DD Red Rose Taverne
- Troubadour Tavern
- FF Edelweiss Snacks

*Select Fantasyland attractions may close early due to fireworks. Please visit an Information Center for operating hours.

Fantasyland

ATTRACTIONS

30 Royal Hall 🗟

experience is available.

King Arthur Carrousel*

Casev Jr. Circus Train

Wheelchair accessible bench available.

- 31 Royal Theatre & 2 (See Times Guide for show times)
- Pinocchio's Daring Journey*

 (A) Mobility Access: Enter through exit. stairway when boarding and disembarking or an accessible experience is available. Transfer access vehicle available. Disneyland® Monorail () HC () Mobility Access: Enter through standard Snow White's Scarv Adventures*
- Mobility Access: Enter through exit queue. Elevator is available. Transfer access vehicle available. Autopia A T Bibbidi Bobbidi Boutique &
- powered by Honda. (Minimum height 32"/81 Sleeping Beauty Castle Walkthrough* cm and 54"/137 cm to drive alone) (Alternate experience (CC) () Bumping may occur. Mobility Access: Enter through standard queue. Disneyland® Railroad (A) HC (D)) Guests must navigate a continuous series of Mobility Access: Proceed to the top of the narrow, winding stairs or an accessible
- exit ramp. Wheelchair/ECV accessible vehicle available. Mobility Access: Enter through access queue. Star Wars Launch Bay F CC HC D)

presented by Hewlett Packard Enterprise

the arrows to the left. A transfer seat and

Mobility Access: Enter through standard

Mobility Access: Enter through standard

queue. Transfer access vehicle available.

Star Tours — The Adventures Continue

separate loading area is available.

₽ HC RC CC D

/// ITES HC CC

(Minimum height 40"/102 cm)

Tomorrowland

Finding Nemo Submarine Voyage

(Alternate experience HC (Alternate experience

queue. Guests must navigate a narrow

ATTRACTIONS

- Dumbo the Flying Elephant Mobility Access: Enter through standard queue. Transfer access vehicle available. (Minimum height 40"/102 cm) Mr. Toad's Wild Ride* (HC) Mobility Access: Enter through exit and follow
- Mobility Access: Enter through the access gate to the RIGHT of entrance. Peter Pan's Flight* (F) HC (D)

 Mobility Access: Enter through exit. Transfer
- access vehicle available. Mad Tea Party Mobility Access: Enter using the exit ramp. Transfer access vehicle and
- transfer seat available. Alice in Wonderland* (*) HC (*) Mobility Access: Enter through the exit to the right of standard queue. Transfer access
- vehicle available. Pixie Hollow & Mobility Access: Enter
- through standard queue.
 - Mobility Access: Manual wheelchairs enter through standard queue. ECVs enter through the exit ramp.
 - /// ♣↓⇒Ł HC Đ)) Mobility Access: Enter through standard queue. Wheelchair accessible vehicle

DISNEY DINING

- H Galactic Grill Breakfast, sandwiches, burgers, salads, desserts and drinks from Galaxies Far, Far Away...
- The Spirit of Refreshm hosted by Coca-Cola®.
- Alien Pizza Planet "A Better Place" Pizza, pasta and salads.

Tarzan's Trephouse M. TARZANTM Owned by Ednar Rice Burroughs. Inc. and used by Permission. COPYRIGHT @1999 Ednar Rice Burroughs. Inc. and Disney Entermrises. Inc. All Rights Reserved. Roger Rabbit's Car Toon Spin ROGER RABBIT Character @Disney. Amblin Entertainment, Inc. Finding Nemo Submarine Voyage is inspired by Disney Pixar's Finding Nemo. Indiana JonesTM Adventure, Star Tours: The Adventures Continue, and Star Wars: Galaxy's Edge ©Disney/Lucasfilm Ltd. & TM Lucasfilm Ltd. Buzz Lightyean Astro Blasters is inspired by Disney Pixar's Toy Story 2. Attractions and entertainment may be seasonal and are subject to change without notice. Haunted Mansion Holiday is inspired by Tim Burton's The Nightmare Before Christmas.