TIPS AND INFORMATION



Cut the wait time in ${f 2}$ easy steps:

Insert your park ticket or Annual Passport into the FASTPASS® machine and you'll receive a FASTPASS® reminder ticket as a receipt.

 If you have purchased Disney MaxPass service, you can selections on your mobile device.

Picnic Area A picnic area is located west of the *Disneyland*® Park Main

Entrance for your convenience. We request

that no food or beverage be brought inside

Disneyland Kennel Club Located east of the Disneyland ® Park Main

Payment Options
The Disneyland® Resort accepts

Disney® Visa® Cards, Disney Rewards

Redemption Card, Disney Gift Card, Visa®,

MasterCard®, Discover®, American Express®

Travel Tips Should your vehicle become

complimentary towing and flat-tire services to

disabled during your visit, the Automobile

Club of Southern California provides

nonmembers during Park hours.

Diners Club®, JCB®, traveler's checks, cash

Entrance. No overnight facilities.

either Theme Park.

and Disney Dollars.

2 Come back during your return time and scan the same park ticket or Annual Passport.

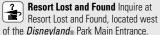
Guests with mobility- or queue-related assistance needs are encouraged to use the Disney FASTPASS Service wherever possible.



and outside the Parks.

your stroller unattended

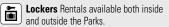




Services for next-day pickup after 7 a.m. Certain restrictions apply.



PARK RULES



Stroller Rentals are available in limited quantities. Please take all personal belongings with you when leaving



Banking ATMs are located throughout the Resort, presented by CHASE. Basic banking services and foreign currency exchange are provided at City Hall in Disneyland ® Park.

Package Check Service Shop and check your purchases for pickup later in the day at these locations: Stroller Shop (Main Entrance), The Star Trader (Tomorrowland) or Pioneer Mercantile (Frontierland). Resort Hotel Guests may have purchases delivered to Bell

Guests have the opportunity to swap or purchase a pre-charged portable battery and connecting cords for their mobile device.

· All persons and bags are subject to screening

The following are strictly prohibited:

illegal substances

Guests with mobility disabilities. Companionassisted restroom facilities, designated by (self), are also available at various locations reserve digital Disney FASTPASS® in each Theme Park. Theme Park First Aid locations, designated by 📑, have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their

Buena Vista Street - First Aid

personal care needs. Companion Restrooms

Restrooms and Companion Restrooms *Restrooms at the Theme Parks, designated*

by . offer facilities designed for access by

Cars Land - Flo's V8 Café

are located at:

- Paradise Gardens Park Across from The Little Mermaid~Ariel's Undersea Adventure
- Pacific Wharf near Lucky Fortune Cookerv

Auxiliary Entrance Limitations Some attractions have auxiliary entrances for Guests with mobility disabilities or with service animals. These entrances are not

intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard

Dining and Shopping Locations

Some counter-service and merchandise locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member

Accessible Transportation The following option is available for

Guests in wheelchairs or ECVs:

Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.



Disney Check Look for this symbol at various locations on kids' meals and other items that meet Disney Nutrition Guidelines. Visit www.DisneyCheck.com for more information.

ACCESSIBILITY AND MOBILITY



Special Dietary Requests We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon arrival at the restaurant.

BEYOND DISNEY CALIFORNIA ADVENTURE® PARK

Hotels/Reservations Disneyland® Hotels offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Hotels, please call the Walt Disney Travel Company at 714-956-MICKEY.

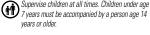
Accessibility information and accommodations for the following locations:

- Disnevland Park Guest Services locations
- Recreation and Activities Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location.

Special Considerations for Attractions

SAFETY: Please abide by all safety warnings and notices. Supervise children at all times. Children under age

Member for assistance.



Supervise children

For your safety, while on attractions, remain seated

WARNING! For safety, you should be in good health with hands, arms, feet and legs inside the vehicle. and free from high blood pressure, heart, back or neck

All loose articles, such as mobile phones, hats/sunglasses, and water bottles, should be securely stowed while riding or left

problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers

Additional details and a complete listing of park rules are available for viewing at Disneyland.com/Rules or at Guest Relations.

- Pets or other animals, except service animals

(i.e., dogs and miniature horses)

- Strollers larger than 31" x 52" and any types of wagons

Please comply with park rules, signs and instructions, including but not limited to:

Designated smoking areas are located outside the screening areas.

. Proper attire is required. Costumes may not be worn by Guests 14 years of age or older

. No smoking, including vaping, allowed in the Theme Parks and Downtown Disney.

- Firearms, ammunition, knives and weapons, or objects that appear

- Alcohol, marijuana (including marijuana-enriched products) and any

For more information, visit Guest Relations located at City Hall. (See map inside)

attractions may not be immediately retrievable. For your safety, do not attempt to retrieve lost articles in any area. Please see Cast

Physical considerations on designated attractions:

with a non-riding member of your party, Items lost while riding

Recycling Be Green! Recycling containers throughout the Parks now accept plastic, paper, cans & glass.

Information subject to change without notice, © Disney DCA-062318-GWD

GUIDE FOR GUESTS WITH DISABILITIES



MOBILITY Disabilities **Guest Amenities** Wheelchairs and Electric Conveyance Vehicles Braille Guides Printed in Braille and large print Available for Rent (ECVs) available for rent. Available on a first-come. text to provide an overview of the Theme Park. first-served basis. Audio Description (19) Utilizes Disney's Handheld Device to provide supplemental audio information and narration at specific attractions and outdoor locations via an interactive audio menu. **Portable Tactile Maps** *Provides a tactile* representation of building boundaries, walkways. and landmarks for each area of the Theme Parks. Presented in a booklet format. Amenities available for \$25 refundable deposit. Disneyland® Resort Stroller Shop located in the main

VISUAL Disabilities

HEARING Disabilities

Assistive Listening *Multilizes Disney's Handheld* Device to amplify sound through headphones or induction neck loop at specific attractions.

Handheld Captioning HC Utilizes Disney's Handheld Device to display text at select attractions.

Video Captioning CC Caption-ready monitors designated with a "CC" symbol can be activated by remote control.

Amenities available for \$25 refundable deposit.

Guest Relations See map inside for location. **Guest Relations i** See map inside for location.

Complimentary **Companion Restrooms** Amenities and Services for use at the Park

See map inside for locations indicated with ...

Electric Conveyance Vehicles (ECVs)

Limited number available on a first-come, first-served

Must be 18 years of age or older to rent ECVs.

Rental fee and refundable deposit required.

RESERVATIONS MAY NOT BE MADE IN ADVANCE

entrance plaza adjacent to the Disneyland® Kennel.

Braille overlay and some additional raised graphics to highlight key landmarks and attractions. Located next to Oswald's Filling Station on Buena Vista Street and near the Guest Information Board in Carthay Circle.

For additional information about Theme Park

services and options, please visit Guest Relations.

You may also obtain information, including parade

& show times and details about restaurant menus,

Stationary Braille Maps Large print maps with

Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.

Hosts with basic abilities in Sign Language can be identified

with the appropriate language pin on their nametag.

Reflective Captioning RC Available at select theater-type

attractions, utilizing LED display to project desired captions

onto a panel positioned in front of you. See a Cast Member

Sign Language Interpretation

at the attraction for assistance.

Available at Disneyland Park on Mondays and Saturdays and at Disney California Adventure ® Park on Sundays and Fridays, Schedules are available at Guest Relations that list specific interpreted show times.

For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 714-781-4636 Option 1, Option 0.

Safety in the Park

Mobility Scooters/ECVs

hasis at the rental location

Available on a same-day basis.

Please keep your speed to the walking speed of those around you.

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations.

Park your device in safe locations clear from walkways and stairs.

Evacuation

In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance

Transfers

Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.

NOTE: If you or any member of your party have questions regarding the above, you may speak with a

Guest Relations Cast Member for details.

SERVICE ANIMALS

Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an ndividual with a disability, must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals.

Service Animal Restrictions

by calling 407-827-7935.

Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options, including a rider switch with a member of your party or a portable kennel.

- Incredicoaster
- Goofy's Sky School Grizzly River Run
- Jumpin' Jellyfish
- Luigi's Honkin' Haul-O-Ween Mater's Graveyard JamBOOree
- Radiator Springs Racers

- Silly Symphony Swings
- Guardians of the Galaxy Mission: BREAKOUT!

Service Animal Relief Areas 🤼

- Able to use any planter with a gate
- Main Entrance: Esplanade near Disneyland® Kennel Club
- Grizzly Peak: Grizzly River Run area (near "Grizzly Peak") Pass" sign)
- Paradise Gardens Park: Access gate between Seaside Souvenirs & The Little Mermaid—Ariel's Undersea Adventure extended aueue

Kennels For information, call 714-781-7662.

Please contact a Cast Member for information and assistance.

Specialty Lighting Effects/Photosensitivity Magnetic Fields Common equipment, such as electric motors lights and other effects such as simulated lightning, explosions and chaser lights.

Specialty lighting and other visual effects are and radios, that produce electric and magnetic fields are utilized used extensively throughout Disney California extensively throughout the world and also within our Resorts. Adventure @ Park. These effects include strobe These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.

DISNED'S Wild About Safety COLORED Safety Tip: No stampeding, keep your

arms and legs inside, stay seated on rides, and keep your paws behind the vellow line.

Chat with us! @DisneylandToday | Facebook.com/DisneylandToday

Buena Vista Street Cars Land Pacific Wharf Pixar Pier Paradise Gardens Park DISNEY DINING The Little Mermaid ~ Ariel's Undersea Adventure ATTRACTIONS DISNEY DINING ATTRACTIONS ATTRACTIONS ATTRACTIONS Mobility Access: Enter through standard Silly Symphony Swings (1) (4) Mobility Access: Enter through entrance to the RIGHT of y Swings [†] er 📆 🚼 🛕 💿 🔃 🕳 A Mortimers Market 11 Mater's Junkyard JamB00ree Walt Disney Imagineering queue. Wheelchair accessible vehicle available. Craft cocktails, beer, wine, appetizers, and lounge (Minimum height 48"/122 cm) Mobility Access: Enter through Blue Sky Cellar (5) (HC (19)) Mobility Access: Enter through standard queue. hosted by Cuties® standard queue. Take elevator to second level. World of Color (5. 7) HC (4.1) standard queue. Transfer access vehicle available. Transfer access vehicle available. Fresh fruit, bottled beverages and juices. The Bakery Tour & CC Goofy's Sky School / F ▲ ● 🔃 💰 BB Adorable Snowman Frosted Treats 🔊 Mobility Access: Viewing area for Guests with disabilities Jessie's Critter Carousel Luigi's Honkin' Haul-O-Ween B Clarabelle's Hand-Scooped Ice Cream hosted by Boudin Bakery. Mobility Access: Enter through standard queue. available (valid FASTPASS® required). Soft serve and frozen parfait. Mobility Access: Enter through access queue. Wheelchair presented by Alamo®. Mobility Access: Enter through hosted by Drever's®. Mobility Access: Enter through standard queue. Jumpin' Jellyfish (See Times Guide for show times and days) accessible bench available. CC Jack-Jack Cookie Num Nums standard queue. Transfer access vehicle available. Mobility Access: Enter through standard queue. **G** Fiddler, Fifer & Practical Cafe <u>//2</u> & ♣>& cc Cookies and milk. DISNEY DINING Radiator Springs Racers / FA I GHC DISNEY DINING Golden Zephyr Mobility Access: Enter through standard queue. Transfer access GG Bayside Brews Pretzels and beer. Starbucks® Espresso and Specialty Beverages. Mobility Access: Enter through standard queue. Separate (Minimum height 40"/102 cm) Mobility Access: Enter O Pacific Wharf Distribution Co. loading area and Wheelchair accessible vehicle available. Artisan breakfast sandwiches and wraps, salads Turkey legs, chicken legs, and corn. through standard queue. Separate loading area available. featuring Karl Strauss handcrafted beers. vehicle available HH Boardwalk Pizza & Pasta Pizza, pasta, and salads. and gourmet sandwiches. Games of Pixar Pier Señor Buzz Churros Churros. R Cocina Cucamonga Mexican Grill DISNEY DINING Paradise Garden Grill Seasonal menu offerings. Pixar Pal-A-Round & ♣ ♦ FF Angry Dogs Hot dogs and a spicy dog. D Carthay Circle Restaurant ® Southern Tacos, asada chicken and more! Fillmore's Taste-In Fresh fruit, bottled beverages Lucky Fortune Cookery Mobility Access: Enter standard queue for JJ Corn Dog Castle 🖟 Original and hot-link corn dogs. California modern cuisine, wine and cocktails. swinging gondolas. For non-swinging and juices. (See World of Color Viewing Options) Stir-fry flavors from Asia. gondolas, enter through exit. Cozy Cone Motel Flavored popcorn, frozen E Carthay Circle Lounge Cocktails, Rita's Baja Blenders 🖟 Frozen margaritas Wheelchair accessible beverages, soft-serve ice cream and chili cone & blended non-alcoholic specialties. non-alcoholic specialties and appetizers. vehicle available. Select Pixar Pier and Paradise Gardens U Pacific Wharf Café Salads, soups and Inside Out Cars Land Park attractions close early for World Hollywood Land M Flo's V8 Cafe sandwiches featuring Boudin Bread. of Color. Please visit an Information Classic diner comfort food. center for operating hours. V Ghirardelli® Soda Fountain and **ATTRACTIONS** Chocolate Shop Chocolatev goodness **Grizzly Peak** and incredible ice cream! **Disney Junior Dance Party** Engine CC Department by Pull-Ups®. Alfresco Tasting Terrace aradise Gardens Park ATTRACTIONS (See Times Guide for show times) Featuring the 'Disney Family of Wines' Mobility Access: Enter through standard queue. 14 Redwood Creek Challenge Trail 🐧 🗟 🔏 and appetizers. Mickey's PhilharMagic & MHC (19) Mobility Access: Enter through standard queue. The Mendocino Terrace Challenge Trail map indicates accessible routes. Wine and snacks. Disney Animation & 7 CC Wine Country Trattoria R Grizzly River Run # 5 3 Sorcerer's Workshop & Mobility Access: Enter through standard queue. Italian favorites with 4 Anna & Elsa's Royal Welcome & Proceed through access gate. Guests must navigate California Wine 5 Animation Academy & 3 steps when boarding and disembarking the raft. Country influences. (Shows every 30 minutes; last show begins Separate loading area and transfer device available. Sonoma Terrace 30 minutes before park closing) Soarin' /// 👬 🔊 California Craft beer 6 Turtle Talk with Crush (a) (3) (4) (4) (Minimum height 40"/102 cm) and wine The Hollywood Backlot Stage & 7 4 DISNEY DINING (See Times Guide for show times and days) N Smokeiumpers Grill 6 Monsters, Inc. Mike & Sulley Burgers, chicken sandwiches, chicken tenders, Hollywood Land to the Rescue! 🔊 🕹 HC 🖜 and drinks. Mobility Access: Enter through standard queue. Wheelchair accessible vehicle available. Refreshment Point hosted by Coca-Cola® Frozen - Live at the Hyperion & GRAND P Storvtellers Café (R) (See Times Guide for show times and days) Grizzly Peak CALIFORNIAN At Disney's Grand Californian Hotel & Spa: Mobility Access: Enter through standard queue. For Mickey's Tales of Adventure buffet for breakfast upper-level access. Guests using wheelchairs/ECVs or brunch, and savory dinner buffet celebrating should proceed through the main entrance. the art of storytelling. Guardians of the Galaxy - Mission: BREAKOUT! /// h i k // HC a) (Minimum height 40"/102 cm) Guardians of the Galaxy— Mission: BREAKOUT! will convert to Guardians of the Galaxy - Monsters After Dark between 3pm and 5pm each day. Please check with a Cast Member at the attraction that day for actual time. **Viewing Options*** plau DISNEY DINING Available near The Little Mermaid - Ariel's Undersea Adventure. Award Wieners Carthay Circle Restauran Street-style hot dogs and sausages. **Turn Wait Time into Play Time** Dining packages include a ticket for access G Schmoozies! to center stage viewing. Make reservations by Interact with the parks in a whole stopping by or calling 714-781-DINE (3463). Epic donuts and fruit smoothies. new way with Play Disney Parks, **Wine Country Trattoria** H Fairfax Market Healthy snacks and a mobile app that connects to the Dining packages include a ticket for access Shuttle buses to Buzz, Woody, **Tram to Mickey & Friends** bottled beverages. to reserved viewing. Make reservations by parks with fun games, activities, Bullseye, and Jessie lots and Pixar Pals Parking stopping by or calling 714-781-DINE (3463). Studio Catering Co. hosted by Coca-Cola® and trivia! Street Tacos and nachos. Disneyland Shuttle buses to Downtown Disney® District and plau Visit Disneyland.com/Play J Hollywood Lounge satellite parking lots Hotels of the *Disnevland*® Resort Monsters, Inc. Mike & Sulley to the Rescuel is inspired by Disney+Pixar's Monsters, Inc. Toy Story Midway Manial® is inspired by Disney+Pixar's Toy Story films. Turtle Talk with Crush is inspired by Disney+Pixar's Finding Nemo. Attractions and entertainment may be *Show Tickets and dining packages are limited Beer and alcoholic specialties.

*Emergency services available by calling 911

Assistive Listening: Device available at Guest Relations

ATMs Presented by Chase

Audio Description: Device available at Guest Relations

Closed Captioning: Activators available at Guest Relations

Baby Care Center
Hosted by Huggies

and location

Companion Restroom

Disney Characters

First Aid*

Automated External Defibrillators

See Times Guide for hours

Disney FASTPASS® Service (Subject to availability)

DVC Disney Vacation Club® Kiosk

Guest Must be Ambulatory

Handheld Captioning: Device available at Guest Relations

Guest May Remain in Wheelchair/ECV

Guest Must Transfer from ECV to Wheelchai

Guest Must Transfer from Wheelchair/ECV

Height Requirement

Information Center

Locker Rentals

• • Parade Route

Picnic Area

Restrooms

Mobile Food & Beverage Ordering

Package Check Service

Physical Considerations

(See reverse side)

Pre-charged Battery Kiosk

RC Reflective Captioning

Reservations Accepted

Resort Lost and Found

Service Animal Relief Area

Sign Language on Fri. & Sun. Schedule and Times Guides

(Subject to availability

The seating and restraints of this

attraction may prohibit Guests of certain body shapes or sizes

at Guest Relations

Single Rider Service

Stroller Rentals
Hosted by Huggies

from riding

This attraction may be frightening for children

Wheelchair Rentals

Wi-Fi Hotspot

Kennel