TIPS AND INFORMATION



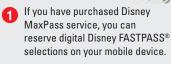


Cut the wait time in $oldsymbol{Z}$ easy steps:

Enjoy popular attractions with minimal wait.



Insert your park ticket or Annual Passport into the FASTPASS® machine and vou'll receive a FASTPASS® reminder ticket as a receipt



2 Come back during your return time and scan the same park ticket or Annual Passport.

Guests with mobility- or queue-related assistance needs are encouraged to use the Disney FASTPASS Service wherever possible.



Lockers Rentals available both inside and outside the Parks.

Smoking For the comfort of all our Guests, smoking is allowed in designated areas only. At Disneyland the smoking location can be found on Big Thunder Trail in Frontierland.

Strollers Rentals are available in limited quantities. Please take all personal belongings with you when leaving vour stroller unattended.



? Resort Lost and Found Inquire at Resort Lost and Found, located west of the *Disneyland*® Park Main Entrance.

Package Check Service Shop and check your purchases for pickup later in the day at these locations: Stroller Shop (Main Entrance), The Star Trader (Tomorrowland) or Pioneer Mercantile (Frontierland). Resort Hotel Guests may have purchases delivered to Bell Services for next-day pickup after 7 a.m. Certain restrictions apply.

Pre-Charged Battery Kiosk Guests have the opportunity to swap or

purchase a pre-charged portable battery and connecting cords for their mobile device.

Picnic Area A picnic area is located west of the *Disneyland*® Park Main Entrance for your convenience. We request that no food or beverage be brought inside either Theme Park.

Disneyland Kennel Club Located east of the *Disnevland* Park Main Entrance. No overnight facilities.

Banking ATMs are located throughout the Resort, presented by CHASE. Basic banking services and foreign currency exchange are provided at City Hall in Disnevland ® Park.

Payment Options The Dispared

The Disnevland® Resort accepts Disnev® Visa® Cards, Disnev Rewards Redemption Card, Disney Gift Card, Visa®. MasterCard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks, cash and Disney Dollars.

Travel Tips Should your vehicle become disabled during your visit, the Automobile Club of Southern California provides complimentary towing and flat-tire services to nonmembers during Park hours.

PARK RULES

Please comply with park rules, signs, and instructions, including but not limited to:

- All persons, bags, and items are subject to inspection prior to admission
- Proper attire is required
- Smoking is allowed only in designated areas
- · Weapons are strictly prohibited
- Alcohol, marijuana (including marijuana-enriched products) and any illegal substances, are strictly prohibited.

Additional details and a complete listing of park rules are available for viewing at Guest Relations or *Disneyland.com/ParkRules*

For more information, visit Guest Relations located at City Hall. (See map inside)

ACCESSIBILITY AND MOBILITY

Restrooms and Companion Restrooms

estrooms at the Theme Parks, designated by 🙀, offer facilities designed for access by Guests with mobility disabilities. Companion-assisted restroom facilities, designated by (5.41), are also available at various locations in each Theme Park. Theme Park First Aid locations, designated by . have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs. Companion Restrooms are located at:

- Main Street, U.S.A. Left of City Hall
- Main Street, U.S.A. First Aid
- Adventureland Enchanted Tiki Room Critter Country - Hungry Bear Restaurant
- Fantasyland Theater Restrooms
- Tomorrowland near Autopia

Auxiliary Entrance Limitations Some attractions have auxiliary entrances for Guests with mobility disabilities or with service animals. These entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard queue.

Dining and Shopping Locations Some counterservice and merchandise locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

Accessible Transportation Following options are available for Guests in wheelchairs or ECVs:

- **Buses** can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.
- Monorail system can be accessed by the elevators and/or ramps provided at the *Downtown Disney*® station and Tomorrowland station.



Mickey Check Look for this symbol at various locations on kids' meals and other items that meet Disney Nutrition Guidelines. Visit www.disneymickeycheck.com for more information.



Special Dietary Requests We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon arrival at the restaurant.

BEYOND *DISNEYLAND®* PARK

Hotels/Reservations *Disneyland* [®] Hotels offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms. bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Hotels, please call the Walt Disney Travel Company at 714-956-MICKEY. Accessibility information and accommodations for the following locations:

- Disney California Adventure® Park Guest Services locations at Disney California Adventure® Park.
- **Recreation and Activities** Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location.

Special Considerations for Attractions

SAFETY: Please abide by all safety warnings and notices. Physical considerations on designated attractions:

Supervise children at all times. Children under age

WARNING! For safety, you should be in good 7 years must be accompanied by a person age 14

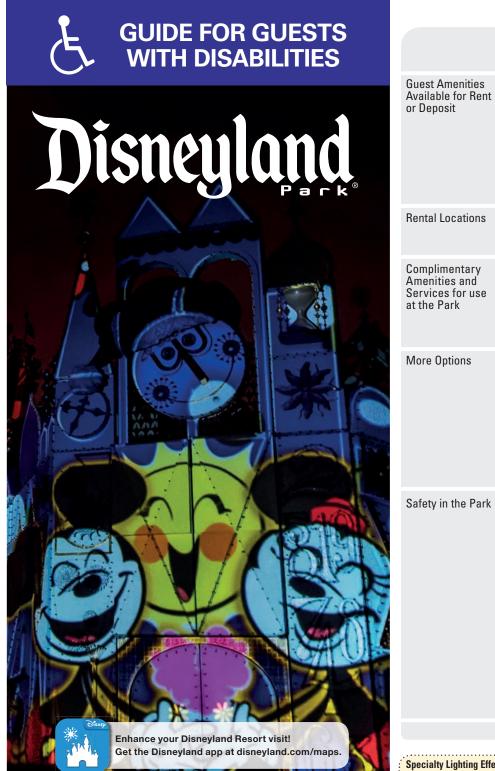
with hands, arms, feet and legs inside the vehicle. mothers should not ride.

health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions For your safety while on attractions, remain seated that could be aggravated by this adventure. Expectant



Recycling Be Green! Recycling containers throughout the Parks now accept plastic, paper, cans & glass.

Information subject to change without notice.



Chat with us! @DisneylandToday | Facebook.com/DisneylandToday

This guide provides an overview of services and facilities available for Guests with disabilities who are visiting Disneyland® Park.

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Wheelchairs and Electric Conveyance Vehicles (ECVs) available for rent. Available on a first-come, first-served basis

Disabilities **Braille Guides** Printed in Braille and large print text to provide an overview of the Theme Park.

VISUAL

Audio Description (D) Utilizes Disney's Handheld and narration at specific attractions and outdoor

locations via an interactive audio menu. **Portable Tactile Maps** Provides a tactile representation of building boundaries, walkways, and landmarks for each area of the Theme Parks. Presented in a booklet format.

Guest Relations i See map inside for

Amenities available for \$25 refundable deposit. Amenities available for \$25 refundable deposit.

HEARING

Device to display text at select attractions.

Assistive Listening Utilizes Disney's Handheld

Device to amplify sound through headphones or induction

Handheld Captioning HC Utilizes Disney's Handheld

Video Captioning CC Caption-ready monitors designated

Reflective Captioning RC Available at select theater-type

attractions, utilizing LED display to project desired captions

onto a panel positioned in front of you. See a Cast Member

with a "CC" symbol can be activated by remote control.

Disabilities

neck loop at specific attractions.

at the attraction for assistance.

Guest Relations i See map inside for

Companion Restrooms Complimentary Amenities and

Kennel.

See map inside for locations indicated with

Electric Conveyance Vehicles (ECVs)

Must be 18 years of age or older to rent ECVs.

Rental fee and refundable deposit required.

RESERVATIONS MAY NOT BE MADE IN ADVANCE.

Limited number available on a first-come, first-served

Disnevland® Resort Stroller Shop located in the

main entrance plaza adjacent to the Disneyland®

Braille overlay and some additional raised graphics to highlight key landmarks and attractions. Located next to City Hall and near the Guest Information Board on Main Street, U.S.A...

and options, please visit Guest Relations. You may

also obtain information, including parade & show

407-827-7935.

Stationary Braille Maps Large print maps with

Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.

Hosts with basic abilities in Sign Language can be identified For additional information about Theme Park services with the appropriate language pin on their nametag.

Sign Language Interpretation Available at times and details about restaurant menus, by calling Disneyland® Park on Mondays and Saturdays and at Disney California Adventure® Park on Sundays and Fridays. Schedules are available at Guest Relations that list specific interpreted show times.

> For future visits, to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 714-781-4636 Option 1, Option 0.

Safety in the Park

Mobility Scooters/ECVs

basis at the rental location.

Available on a same-day basis.

Please keep your speed to the walking speed of those around you. Adjust and lower speed while maneuvering through

enclosed spaces like restrooms, merchandise and food and beverage locations. Park your device in safe locations clear from

walkways and stairs.

Evacuation

In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance.

Transfers

Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.

SERVICE ANIMALS

Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an individual with a disability, must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals.

Service Animal Restrictions Due to the nature of some

Service Animal Relief Areas attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options, including a rider switch with a member of your party or a portable kennel.

- Big Thunder Mountain Railroad
- Gadget's Go Coaster Indiana Jones™ Adventure
- Matterhorn Bobsleds
- Space Mountain
- Splash Mountain Star Tours—The Adventures Continue

Able to use any planter with a gate

- Main Entrance: Esplanade near Disnevland® Kennel Club
- Fantasyland: Planter across from "it's a small world"
- Fantasyland/Hub: Planter on right leading from
- Central Hub towards Matterhorn Bobsleds New Orleans Square: Fountain area planter on right near Train Station and Haunted
- Mansion

Kennels For information, call 714-781-7662.

Please contact a Cast Member for information and assistance.

Specialty Lighting Effects/Photosensitivity Specialty lighting and other visual effects are used extensively throughout *Disneyland*® Park. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights

Magnetic Fields Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.

NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Relations Cast Member for details.



DISNED'S Wild About Safety Coise Safety Tip: No stampeding, keep your arms and legs inside, stay seated on rides, and keep your paws behind the vellow line.





Main Street, U.S.A.

Disneyland® Railroad HC (1) **Nain Street Vehicles**

(One-way transportation only)

2 Horseless Carriage 🕅 3 Fire Engine 🖍

4 Horse-Drawn Streetcars 🐧

5 Omnibus 🕏

era House

6 Disney Gallery 🕭

7 The Disneyland® Story presenting **Great Moments with Mr. Lincoln** L HC RC CC D

Main Street Cinema &

DISNEY DINING

A Carnation Café

R Table-service – breakfast, fried pickles, burgers, salads, entrées, and sundaes.

B Gibson Girl Ice Cream Parlor hosted by Dreyer's M.

Refreshment Corner hosted by Coca-Cola®. Hot dogs, chili and cold

D Market House Starbucks® Espresso and Specialty Beverages, Artisan breakfast sandwiches and pastries.

E Little Red Wagon Hand-dipped corn dogs.

Plaza Inn @ "Minnie & Friends— Breakfast in the Park." Lunch and dinner featuring

G Jolly Holiday Bakery Cafe Baked goods, sandwiches, salads and specialty drinks.

Adventureland

9 Walt Disney's Enchanted Tiki Room presented by DOLE® PACKAGED FOODS

(Continuous shows) Mobility Access: Enter through main entrance.

O Jungle Cruise & HC 4 D Mobility Access: Enter through exit. Wheelchair/ECV accessible boat available.

1 Indiana Jones™ Adventure 💯 🗄 🛦 (Minimum height 46"/117 cm.) Mobility Access: Enter through the exit and proceed to the rotunda. Guests must navigate steps when boarding and disembarking the vehicle

12 Tarzan's Treehouse™* 🚺

DISNEY DINING

H Tiki Juice Bar 🖟 hosted by DOLE® PACKAGED FOODS DOLE Whip® soft serve

The Tropical Hideaway DOLE Whip® soft serve and bao.

Bengal Barbecue Barbecue skewers

*Attraction operating hours may vary from Park hours. Please see location or Information Centers for more information. Entertainment may vary and is subject to change. Please see Times Guide for days and times.

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Tarzan's Treehouse™ TARZAN™ Owned by Edgar Rice Burroughs, Inc. and used by Permission. COPYRIGHT ©1999 Edgar Rice Burroughs, Inc. and Disney Enterprises, Inc. All Rights Reserved Roger Rabbit's Car Toon Spin ROGER RABBIT Character ©Disney/Amblin Entertainment, Inc. Finding Nemo Submarine Voyage is inspired by Disney•Pixar's Finding Nemo. Indiana Jones™ Adventure and Star Tours: The Adventures Continue © Disney/Lucasfilm Ltd. & ™ Lucasfilm Ltd. Buzz Lightyear Astro Blasters is inspired by Disney-Pixar's *Toy Story 2*. Attractions and entertainment may be seasonal and are subject to change without notice.

New Orleans Square

B Pirates of the Caribbean 💰 🗝 🖜 Mobility Access: Enter through exit to the LEFT of Blue Bayou Restaurant, Proceed to the designated access gate on the LEFT.

Disneyland® Railroad (5) (HC) Mobility Access: Proceed up the exit ramp near Haunted Mansion. Wheelchair/ECV accessible vehicle available.

Haunted Mansion **M** (S) HC (D)) Mobility Access: Enter through accessible queue. Transfer access vehicle available

DISNEY DINING

Royal Street Veranda Goup in sourdough bread bowl and New Orleans style fritters.

Blue Bayou Restaurant R Table-service seafood, chicken and beef dinners, plus the famous Monte Cristo sandwich at lunch.

Café Orléans R Table service – lunch and dinner. soups, salads, and Monte Cristo sandwiches.

French Market Restaurant French quarter chicken, jambalaya, Cajun meatloaf, French dip, hand tossed salads, and desserts.

Critter Country

Splash Mountain # 5 (Minimum height 40"/102 cm.) Mobility Access: Enter through exit. across from Pooh Corner. Transfer seat available.

The Many Adventures of Winnie the Pooh Mobility Access: Enter through standard queue. Wheelchair accessible vehicle available.

Davy Crockett's Explorer Canoes (Operates weekends and select seasons only) Mobility Access: Enter via exit ramp next to lower level stairs of Hungry Bear Restaurant.

DISNEY DINING

O Harbour Galley Soup in bread bowls, lobster rolls, salads and drinks.

P Hungry Bear Restaurant 🖟 Burgers and chicken.

Fantasyland

itasy Faire 26 Royal Hall & 27 Royal Theatre & 🗗 🔄 the RIGHT of entrance.

(See Times Guide for show times) Pinocchio's Daring Journey* (4) HC (1) Mobility Access: Enter through exit. Transfer access vehicle available.

Snow White's Scary Adventures* (S) HC (D) Mobility Access: Enter through exit. Transfer access vehicle available.

Bibbidi Bobbidi Boutique &

Sleeping Beauty Castle Walkthrough*

(Alternate experience & CC > Mobility Access Enter through standard queue. Guests must navigate a continuous series of narrow, winding stairs or an accessible experience is available.

King Arthur Carrousel* Mobility Access: Enter through access queue. Wheelchair accessible bench available.

Casev Jr. Circus Train Mobility Access: Enter through exit.

Dumbo the Flying Elephant Mobility Access: Enter through standard queue. Transfer access vehicle available.

Critter Country

New Orleans Square

Mr. Toad's Wild Ride* (HC) Mobility Access: Enter through the access gate to

Peter Pan's Flight* (A) HC (D) Mobility Access: Enter through exit. Transfer access vehicle available.

Mad Tea Party & Mobility Access: Enter using the exit ramp. Transfer access vehicle and transfer seat available.

Alice in Wonderland* (3) HC (4) Mobility Access: Enter through the exit to the RIGHT of standard queue. Transfer access vehicle available.

Pixie Hollow & Mobility Access: Enter through standard queue.

Matterhorn Bobsleds 🌈 🗗 💰 (Minimum height 42"/107 cm.) Mobility Access: Enter through standard queue. Transfer seat

DISNEY DINING

Storybook Land Canal Boats (3) HC 19 (3) Mobility Access: Enter through exit.

Fantasyland Theatre (5) (7) (HC) (4) (D))

(See Times Guide for days and times).

and Boysen Apple Freeze. # & **\$** HC € Red Rose Taverne Mobility Access: Enter through standard queue. Breakfast, burgers, flatbread pizzas, Wheelchair accessible boat available. and veggie options.

X Troubadour Tavern hosted by Dreyer's™. Bratwurst, pretzel bites, cinnamon apple batons.

V Maurice's Treats Sweet and savory twists

baked potatoes and ice cream novelties.

6 Donald's Boat 🖍

through standard queue.

Y Edelweiss Snacks

frozen beverages.

Show Ticket Distribution

viewing.

viewing area.

Available near Frontier Landing

Hungry Bear Restaurant**

Non-ticketed Viewing

first come, first serve basis.

On-the-Go meals include access to the

Available along the Rivers of America on a

Show Tickets and dining packages are limited.

**Make reservations at Disneyland.com, 714-

781-DINE (3463) or by stopping by the restaurant.

Blue Bayou and River Belle Terrace**

Dinner packages include access to reserved

4 Disneyland® Railroad 👃 🗝 🖜

Turkey legs, corn on the cob, chimichangas and

lect Fantasyland attractions may close early due to firewor

Please visit an Information Center for operating hours.

Mickey's Toontown

Goofy's Playhouse & Mobility Access: Enter

Mickey's Toontown may close early due to fireworks. Please visit an Information

6.10

Mobility Access: Enter through accessible queue. and disembarking or an accessible experience is

is available

to drive alone.) Mobility Access: Enter through seat available

> 5 Disnevland® Railroad (PC) Mobility Access: Proceed to the top of the exit ramp. Wheelchair/ECV accessible vehicle available.

56 Star Wars Launch Bay 🕭 🎜 🗝 👀 🔊 presented by Hewlett Packard Enterprise

Snace Mounta

Minimum height 40"/102 cm.)

B Tomorrowland Theater (!) 🖟 🌠 HC RC CC

Star Tours—The Adventures Continue ▲ 🛊 T 💰 HC CC (Minimum height 40"/102 cm.) Mobility Access: Enter through standard queue. Transfer access vehicle available.

Astro Orbitor Mobility Access: Manual wheelchairs enter through standard queue. ECVs enter through the exit ramp.

1 Buzz Lightyear Astro Blasters 💯 🔊 🗟 HC (D)) Mobility Access: Enter through standard queue. Wheelchair accessible vehicle available.

DISNEY DINING

Galactic Grill Breakfast, sandwiches, burgers, salads, desserts and drinks from Galaxies Far, Far Away...

Pizza, pasta and salads.

Gadget's Go Coaster 🖽 🗷 (Minimum height 35"/89 cm; expectant mothers should not ride.) Mobility Access: Enter through exit.

Chip 'n Dale Treehouse 🐧

Mickey's House and Meet Mickey & Mobility Access: Enter using the ramp to the RIGHT of Mickey's House and proceed through

e Mobility Access: Enter using the ramp to the RIGHT of the front yard and proceed through standard queue.

ner Rabbit's Car Toon Spin 💯 💰 Mobility Access: Enter through standard queue.

DISNEY DINING

ing Hot dogs, salads, sandwiches, pizza, Dannon[®] frozen yogurt and ice cream treats.

Tomorrowland

52 Finding Nemo Submarine Voyage

(Alternate experience 🕭 🚾) 🞢 🗝 🔊

Guests must navigate a narrow stairway when boarding

53 Disneyland® Monorail (MC) Mobility Access: Enter through standard queue. Elevator

standard queue. Hand-held accelerator and transfer

Mobility Access: Enter through exit and follow the arrows to the left. A transfer seat and separate loading area is available.

(a) Mobility Access: Enter through standard queue.

The Spirit of Refreshmen hosted by Coca-Cola®.

Alien Pizza Planet - "A Better Place"

Assistive Listening: Device available at Guest Relations

ATMs Presented by Chase

Audio Description: Device available at Guest Relations

Automated External Defibrillators

Baby Care Center Closed Captioning: Activators

available at Guest Relations and Incation

Companion Restroom

Disney Characters
See Times Guide for hours

Disney FASTPASS® Service (Subject to availability) DVC Disney Vacation Club® Kiosk

First Aid*

Guest May Remain in Wheelchair/ECV Guest Must be Ambulatory

Guest Must Transfer from ECV to Wheelchair Guest Must Transfer from Wheelchair/ECV

Handheld Captioning: Device available at Guest Relations

Height Requirement Information Center Guest Relations

Kennel

Locker Rentals Mobile Food & Beverage Ordering

Package Check Service

 Parade Route Physical Considerations

Picnic Area

Pre-charged Battery Kiosk RC Reflective Captioning

Reservations Accepted

Resort Lost and Found Restrooms

Service Animal Relief Area

Sign Language on Mon. & Sat.
Schedule in Times Guide and at
Guest Relations Single Rider Service (Subject to availability)

Smoking Area

Stroller Rentals
Hosted by Huggies The seating and restraints of this

of certain body shapes or sizes from ridina

Wheelchair Rentals

Wi-Fi Hotspot



Pirates Lair on Tom Sawyer Island* 🗟 🖍 Mobility Access: Enter through standard queue. Many pathways are accessible for Wheelchairs/ECVs.

Fantasmic! (5) (HC (19)) (See Times Guide for show times)

The Golden Horseshoe Stage & (See Times Guide for show times) Mobility Access: Enter through main entrance.

Frontierland Shootin' Exposition & Mobility Access: Gun positions on the LEFT accommodate Guests using Wheelchairs/ECVs. Mark Twain Riverboat* (5) (19)

Mobility Access: Enter through access gate to the

Sailing Ship Columbia* (*) (Operates weekends and select seasons only) Mobility Access: Enter through the access gate to the RIGHT of turnstile. Guests must navigate a steep series of stairs when boarding and disembarking.

RIGHT of turnstile. Lower-level access only.

Thunder Mountain Railroad (Minimum height 40"/102 cm.) Mobility Access: Enter through exit. Transfer access vehicle available.

DISNEY DINING

Stage Door Café 🖟 Corn dog, chicken fried steak sandwich, and chicken tenders.

Chicken wings and loaded potato skins.

Ship to Shore Marketplace Fresh fruit, turkey legs, chimichangas and frozen beverages.

River Belle Terrace R Table service -BBQ Ribs, salads, sandwiches and desserts.

Rancho del Zocalo Restaurante Salads, tacos, and burritos.



Turn Wait Time into Play Time Interact with the parks in a whole new way with Play Disney Parks, a mobile app that connects to the parks with fun games, activities,

o download.

play

and trivia!

Tram to Mickey & Friends Parking

owntown Disney® District and Hotels of the Disneyland® Resort

Main Street, U.S.A.

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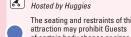
satellite parking lo

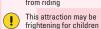
ttle buses to Buzz,

Woody & Jessie Lots









*Emergency services available by calling 911