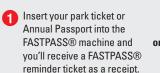
# **TIPS AND INFORMATION**

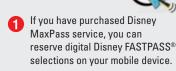




Cut the wait time in **Z** easy steps:

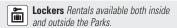
Enjoy popular attractions with minimal wait.





2 Come back during your return time and scan the same park ticket or Annual Passport.

Guests with mobility- or queue-related assistance needs are encouraged to use the Disney FASTPASS Service wherever possible.



Smoking For the comfort of all our Guests, smoking is allowed in designated areas only. At Disney California Adventure the smoking location can be found near Grizzly River Run in Grizzly Peak.

Strollers Rentals are available in limited quantities. Please take all personal belongings with you when leaving vour stroller unattended.





Package Check Service Shop and check your purchases for pickup later in the day at these locations: Elias & Company. Diners Club®, JCB®, traveler's checks, cash Resort Hotel Guests may have purchases delivered to Bell Services for next-day pickup after 7 a.m. Certain restrictions apply.

Pre-Charged Battery Kiosk Guests have the opportunity to swap or purchase a pre-charged portable battery and connecting cords for their mobile device.

Picnic Area A picnic area is located west of the Disneyland® Park Main Entrance for your convenience. We request that no food or beverage be brought inside either Theme Park.

Disneyland Kennel Club Located east of the Disneyland ® Park Main Entrance. No overnight facilities.

Banking ATMs are located throughout the Resort, presented by CHASE. Basic banking services and foreign currency exchange are provided at Chamber of Commerce at Disney California Adventure® Park.

Payment Options
The Disneyland® Resort accepts

Disnev® Visa® Cards, Disnev Rewards Redemption Card, Disney Gift Card, Visa®, MasterCard®, Discover®, American Express®, and Disnev Dollars.

Travel Tips Should your vehicle become disabled during your visit, the Automobile Club of Southern California provides complimentary towing and flat-tire services to nonmembers during Park hours.

# **PARK RULES**

Please comply with park rules, signs, and instructions, including but not limited to:

- All persons, bags, and items are subject to inspection prior to admission
- Proper attire is required
- Smoking is allowed only in designated areas
- Weapons are strictly prohibited
- Alcohol, marijuana (including marijuana-enriched products) and any illegal substances, are strictly prohibited.

Additional details and a complete listing of park rules are available for viewing at

Guest Relations or Disnevland.com/ParkRules

For more information, visit Guest Relations located at Chamber of Commerce.

# **ACCESSIBILITY AND MOBILITY**

# **Restrooms and Companion Restrooms** *Restrooms at the Theme Parks, designated*

by , offer facilities designed for access by Guests with mobility disabilities. Companionassisted restroom facilities, designated by ७ ११), are also available at various locations in each Theme Park. Theme Park First Aid locations, designated by , have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs. Companion Restrooms are located at:

- Buena Vista Street First Aid
- Cars Land Flo's V8 Café
- Paradise Gardens Park Across from The Little Mermaid~Ariel's Undersea Adventure
- Pacific Wharf near Lucky Fortune Cookerv

**Auxiliary Entrance Limitations** *Some* attractions have auxiliary entrances for Guests with mobility disabilities or with service animals. These entrances are not

intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard

**Dining and Shopping Locations** 

Some counter-service and merchandise locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

## **Accessible Transportation**

The following option is available for Guests in wheelchairs or ECVs:

Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while



Disney Check Look for this symbol at various locations on kids' meals and other items that meet Disney Nutrition Guidelines. Visit www.DisneyCheck.com for more information.



**Special Dietary Requests** We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon arrival at the restaurant.

#### BEYOND DISNEY CALIFORNIA ADVENTURE® PARK

**Hotels/Reservations** Disneyland® Hotels offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Hotels, please call the Walt Disney Travel Company at 714-956-MICKEY.

Accessibility information and accommodations for the following locations:

- Disnevland Park Guest Services locations
- Recreation and Activities Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location

SAFETY: Please abide by all safety warnings and notices.

Supervise children at all times. Children under age Cast Member for assistance. 7 years must be accompanied by a person age 14

Sunervise children

All loose articles, such as mobile phones, hats/sunglasses, and water bottles, should be securely stowed while riding or left

Special Considerations for Attractions with a non-riding member of your party. Items lost while riding attractions may not be immediately retrievable. For your safety, do not attempt to retrieve lost articles in any area. Please see

#### Physical considerations on designated attractions:

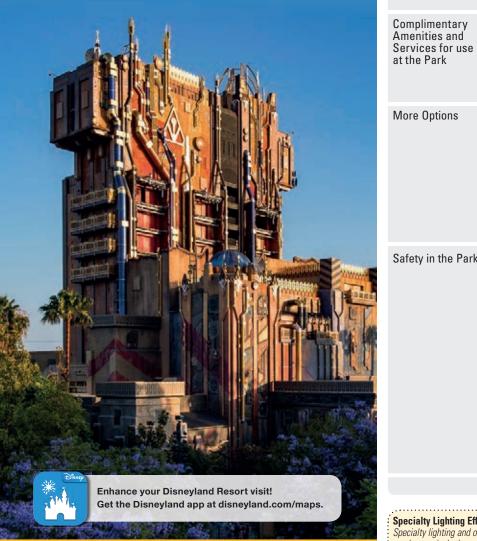
For your safety while on attractions, remain seated AWARNING! For safety, you should be in good (in) (in) your sans, frame or suspension, some or suspension with hands, arms, feet and legs inside the vehicle. health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.

**Recycling** Be Green! Recycling containers throughout the Parks now accept plastic, paper, cans & glass.

Information subject to change without notice, © Disney DCA-062318-GWD







This guide provides an overview of services and facilities available for Guests with disabilities who are visiting Disney California Adventure® Park.

# **MOBILITY** Disabilities

#### Wheelchairs and Electric Conveyance Vehicles (FCVs) available for rent. Available on a first-come. first-served hasis

entrance plaza adjacent to the Disneyland® Kennel.

See map inside for locations indicated with & !!!

Electric Conveyance Vehicles (ECVs)

Must be 18 years of age or older to rent ECVs.

Rental fee and refundable deposit required.

RESERVATIONS MAY NOT BE MADE IN ADVANCE.

Limited number available on a first-come, first-served

# **Disabilities**

**VISUAL** 

Braille Guides Printed in Braille and large print text to provide an overview of the Theme Park.

Audio Description (19) Utilizes Disney's Handheld Device to provide supplemental audio information and narration at specific attractions and outdoor locations via an interactive audio menu.

Portable Tactile Maps Provides a tactile representation of building boundaries, walkways, and landmarks for each area of the Theme Parks. Presented in a booklet format.

Amenities available for \$25 refundable deposit.

Guest Relations i See map inside for location. Disneyland® Resort Stroller Shop located in the main

For additional information about Theme Park services

and options, please visit Guest Relations, You may

also obtain information, including parade & show

Amenities available for \$25 refundable deposit.

Device to display text at select attractions.

**HEARING** 

Assistive Listening \( \mathbb{I} \) Utilizes Disney's Handheld

Device to amplify sound through headphones or induction

Video Captioning © Caption-ready monitors designated

Handheld Captioning (HC) Utilizes Disney's Handheld

with a "CC" symbol can be activated by remote control.

**Disabilities** 

neck loop at specific attractions.

Guest Relations i See map inside for location.

Reflective Captioning RC Available at select theater-type Stationary Braille Maps Large print maps with Braille overlay and some additional raised graphics attractions, utilizing LED display to project desired captions onto a panel positioned in front of you. See a Cast Member to highlight key landmarks and attractions. Located at the attraction for assistance. next to Oswald's Filling Station on Buena Vista Street and near the Guest Information Board in

Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.

Hosts with basic abilities in Sign Language can be identified

with the appropriate language pin on their nametag.

Sign Language Interpretation times and details about restaurant menus, by calling Available at Disneyland Park on Mondays and Saturdays and at Disney California Adventure® Park on Sundays and Fridays. Schedules are available at Guest Relations that list specific interpreted show times.

> For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 714-781-4636 Option 1. Option 0.

#### Safety in the Park

Guest Amenities

Rental Locations

or Deposit

Available for Rent

#### Mobility Scooters/ECVs

basis at the rental location.

Available on a same-day basis.

**Companion Restrooms** 

Please keep your speed to the walking speed of those around you.

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations.

Park your device in safe locations clear from walkways and stairs.

## Evacuation

In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance.

#### **Transfers**

Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.

a Guest Relations Cast Member for details

# **SERVICE ANIMALS**

Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an individual with a disability, must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals.

#### **Service Animal Restrictions**

Carthay Circle.

407-827-7935.

Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options, including a rider switch with a member of your party or a portable kennel.

- Incredicoaster
- Goofv's Skv School
- Grizzly River Run
- Jumpin' Jellyfish
- Luigi's Rollickin' Roadsters Mater's Junkyard Jamboree

 Silly Symphony Swings Soarin' Around the World Guardians of the Galaxy – Mission: BREAKOUT!

Radiator Springs Racers

#### Service Animal Relief Areas 🔼

- Able to use any planter with a gate
- Main Entrance: Esplanade near Disneyland® Kennel Club Grizzly Peak: Grizzly River Run area (near "Grizzly Peak")
- Pass" sign) Paradise Gardens Park: Access gate between Seaside

Souvenirs & The Little Mermaid—Ariel's Undersea Adventure extended queue

Kennels For information, call 714-781-7662.

Please contact a Cast Member for information and assistance.

**Specialty Lighting Effects/Photosensitivity** 

Specialty lighting and other visual effects are used extensively throughout Disney California Adventure @ Park. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

Magnetic Fields Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers. NOTE: If you or any member of your party have questions regarding the above, you may speak with



DISNED'S Wild About Safety COINCE Safety Tip: No stampeding, keep your arms and legs inside, stay seated on rides, and keep your paws behind the vellow line.

# **Buena Vista Street**

#### ATTRACTIONS

Red Car Trolley & Mobility Access: Wheelchair accessible vehicle available.

# DISNEY DINING

- A Mortimers Market Fresh fruit, bottled beverages
- B Clarabelle's Hand-Scooped Ice Cream 🗔 Hosted by Drever's™.
- Fiddler, Fifer & Practical Cafe STARBUCKS® Espresso and Specialty Beverages, Artisan breakfast sandwiches and wraps, salads and gourmet sandwiches
- D Carthay Circle Restaurant Southern California modern cuisine, wine and cocktails. (See World of Color Viewing options)
- E Carthay Circle Lounge Cocktails, non-alcoholic specialties and appetizers.

# **Hollywood Land**

## ATTRACTIONS

- Disney Junior Dance Party presented by Pull-Ups®.

  (See Times Guide for show times) Mobility Access: Enter through standard queue.
- Sunset Showcase Theater ( RC HC ( ) Mobility Access: Enter through standard queue.

#### Disney Animation 😹 🕱 🔀

- Sorcerer's Workshop 🖶
- Anna & Elsa's Roval Welcome &
- Animation Academy & (Shows every 30 minutes; last show begins 30 minutes before Park closing)
- Turtle Talk with Crush & 🗗 🔄 🗐
- Red Car Trolley ♣♣⇒ ₺
- The Hollywood Backlot Stage & 24 (See Times Guide for show times and days)
- 10 Monsters, Inc. Mike & Sulley to the Rescue! Mobility Access: Enter through standard queue. Wheelchair accessible vehicle
- 11 Frozen Live at the Hyperion (See Times Guide for show times and days) Mobility Access: Enter through standard queue. For upper-level access, Guests using wheelchairs/ECVs should proceed through the main entrance.
- 12 Guardians of the Galaxy Mission: BREAKOUT! (Minimum height 40"/102cm) 🜈 🛕 🛍 🕏 🛱 🖼

## DISNEY DINING

- Award Wieners Street-style hot dogs and sausages.
- **G** Schmoozies Epic doughnuts and fruit smoothies.
- Fairfax Market Healthy snacks and bottled beverages.
- Studio Catering Co. hosted by Coca-Cola® Street Tacos and nachos
- J Hollywood Lounge Beer and snacks.

# **Cars Land**

## ATTRACTIONS

- 13 Mater's Junkyard Jamboree 🗓 💰 Mobility Access: Enter through standard queue. Transfer access vehicle available.
- 14 Luigi's Rollickin' Roadsters presented by Alamo. 📶 🚱 Mobility Access: Enter through standard queue. Transfer access vehicle available.
- 15 Radiator Springs Racers /// S ▲ I S HC (minimum height 40"/102 cm) Mobility Access: Enter through standard queue. Separate loading area available.

#### DISNEY DINING

- K Fillmore's Taste-In Fresh fruit, bottled beverages
- L Cozy Cone Motel Flavored popcorn, frozen beverages, soft-serve ice cream and chili cone queso.
- M Flo's V8 Café Classic diner comfort food.

# **Grizzly Peak**

## ATTRACTIONS

- 16 Redwood Creek Challenge Trail 🖍 🕭 💋 Mobility Access: Enter through standard queue. The Challenge Trail map indicates accessible routes.
- Grizzly River Run 775 A 18 Mobility Access: Enter through standard queue. Proceed through access gate. Guests must navigate steps when boarding and disembarking the raft. Separate loading area and transfer device available.
- 18 Soarin' Around the World 77 T S D

# DISNEY DINING

- N Smokeiumpers Grill Burgers, chicken sandwiches, chicken tenders and drinks.
- Refreshment Point Hosted by Coca-Cola®
- P Storvtellers Cafe R at Disney's Grand Californian Hotel & Spa; Mickey's Tales of Adventure Breakfast Buffet, hearty home-style favorites for lunch and choice of a la carte or buffet dinner.

# play

# **Turn Wait Time into Play Time**

Interact with the parks in a whole new way with Play Disney Parks. a mobile app that connects to the parks with fun games, activities, and trivia!



isit Disneyland.com/Play download.

Monsters, Inc. Mike & Sulley to the Rescue! is inspired by Disney Pixar's Monsters, Inc. Toy Story Midway Mania! is inspired by Disney Pixar's Toy Story films. Turtle Talk with Crush is inspired by Disney Pixar's Finding Nemo. Attractions and entertainment may be

# **Pacific Wharf**

# ATTRACTIONS

- 19 Walt Disney Imagineering (A) HC (7) (4) Blue Sky Cellar
- The Bakery Tour & CC hosted by Boudin Bakery. Mobility Access: Enter through standard queue.

#### DISNEY DINING

- Pacific Wharf Distribution Co. featuring Karl Strauss handcrafted beers.
- R Cocina Cucamonga Mexican Grill Tacos, fire-grilled chicken and more!
- S Lucky Fortune Cookery Stir-fry flavors from Asia.
- Rita's Baja Blenders
- Frozen margaritas and blended non-alcoholic specialties. U Pacific Wharf Café Salads, soups and sandwiches featuring Boudin Bread.
- V Ghirardelli® Soda Fountain and Chocolate Shop Chocolatey goodness and incredible ice cream!
- W Alfresco Tasting Terrace Featuring the Disney Family of Wines' and appetizers.
- X Mendocino Terrace Wine and snacks
- Y Wine Country Trattoria ®



# **Pixar Pier**

- Mobility Access: Enter through standard queue. Transfer access vehicle available.
- (Minimum height 48"/122 cm) Mobility Access: Enter through access queue. Wheelchair accessible bench available. Coming Soon
- ia!/// 伝表⇒去 **cc** Mobility Access: Enter through standard queue. Separate loading area and Wheelchair accessible vehicle available.
- Games of Pixar Pier
  - Pixar Pal-A-Round & S Mobility Access: Enter standard queue for swinging gondolas. For non-swinging gondolas, enter through exit. Wheelchair accessible vehicle available.

huttle buses to Buzz.

Disneuland

Woody & Jessie Lots

Shuttle buses to

26 Inside Out Emotional Whirlwind Coming Soon

# DISNEY DINING

- AA Lamplight Lounge (R)
- Craft cocktails, beer, wine, appetizers, and lounge fare. **Adorable Snowman Frosted Treats**
- Soft serve and frozen parfait.
- Jack-Jack Cookie Num Nums Cookies and milk
- Poultry Palace Turkey legs, chicken legs, and corn. Señor Buzz Churros Churros.

Cars Land

Angry Dogs Hot dogs and a spicy dog.

Tram to Mickey & Friends Parking

Guest May Remain in Wheelchair/ECV Guest Must be Ambulatory

Guest Must Transfer from ECV to Wheelchair

First Aid\*

- Guest Must Transfer from Wheelchair/ECV
- Handheld Captioning: Device Available at Guest Relations

Assistive Listening: Device Available at Guest Relations

ATMs Presented by Chase

Audio Description: Device
Available at Guest Relations

Automated External Debfibril-lators

Hosted by Huggies®

Closed Captioning: Activators
Available at Guest Relations

Disney Characters
See Times Guide for hours

Disney FASTPASS® Service (Subject to availability)

DVC Disney Vacation Club® Kiosk

Baby Care Center

Companion Restroom

- Height Requriement
- Information Center Guest Relations
- Kennel Locker Rentals
- Mobile Food & Beverage Ordering
- Package Check Service
- Parade Route
- Physical Considerations (See reverse side)
- Picnic Area
- Pre-charged Battery Kiosk RC Reflective Captioning
- Reservations Accepted
- Resort Lost and Found
- Restrooms
- Service Animal Relief Area Sign Language on Mon. & Sat. Schedule and Times Guides
- at Guest Relations Single Rider Sercice (Subject to availability)
- Smoking Area
- Stroller Rentals
  Hosted by Huggies
- The seating and restraints of this attraction may prohibit Guests of certain body shapes or sizes
- This attraction may be frightening for children
- Wheelchair Rentals
- Wi-Fi Hotspot

\*Emergency services available by calling 911

