TIPS & INFORMATION

purchases all day, have them delivered to the

stroller and wheelchair rental location near

the Main Entrance and pick them up as you

delivery to the front of the Park. If you prefer,

your Disney Resort hotel. See a Merchandise

exit the Park. Please allow three hours for

have your purchases delivered directly to

Cast Member for more details.

Dining Dining Reservations Table-Service

restaurants book quickly, so please make

reservations through the My Disney Experience

app, at disneyworld.com/dine, or for additional

assistance visit any Guest Relations location.

Most reservations must be canceled at least

one day prior to the date of your reservation

or a per person cancellation charge will be

by location; please confirm before finalizing

Disney Check Look for the Disney Check

items that meet Disney Nutrition Guidelines.

For more information, please visit

needs, please see a Restaurant

Cast Member upon arrival.

Payment Options

disneycheck.com. For special dietary

on menus throughout the Walt Disney

World Resort for kids' meals and other

Walt Disney World Resort

Walt Disney World Resort accepts Disney® Visa® Cards, Disney Rewards Redemption

Card, Disney Gift Card, Visa®, Mastercard®,

Discover[®], American Express[®], Diners Club[®],

JCB®, traveler's checks, cash and Disney

incurred (policies and charges vary

your reservation).

Guest Relations Please visit Guest Relations located just inside the Park entrance for:

- Questions and Concerns
- Ticket Upgrades Separated Guest Assistance
- Lost and Found To report a lost item, please visit disneyworld.com/lostandfound.
- Services for Guests with Disabilities





Services for International Guests are available at Guest Relations.

Los Servicios para Huéspedes

oficina de Guest Relations. Des services pour les Visiteurs Internationaux sont disponibles au Guest Relations.

Internacionales están disponibles en la

Serviços para Hóspedes Internacionais estão disponíveis no Guest Relations. Dienste für Internationale Gäste sind bei der

Guest Relations erhältlich. ゲストリレーションにて世界各国から のゲストの皆様向けのサービスをご案 内しております。

Shopping

Park Rules

Proper attire is required.

While at *Disney's Animal Kingdom®* Theme Park, you'll have a wild time shopping for souvenirs and keepsakes to commemorate your adventure. Keep your eyes open and you'll spot authentic African artwork such as carvings, baskets, masks and jewelry. You'll also find traditional souvenirs like apparel, toys, Mickey Ear hats, Disney Trading Pins and more! You can also download the shopDisney app to search for and purchase authentic Walt Disney World® Resort merchandise.

All persons and bags are subject to screening.

The following are strictly prohibited:

disneyworld.com/rules or at Guest Relations.

Ask us about staying at a *Disney Resort* hotel tonight. Call 407-WDISNEY (934-7639).

Merchandise Package Delivery and Pickup Instead of carrying your

Courtesy Wheelchairs Complimentary wheelchairs are available for travel to and from the accessible parking lot and the nearest wheelchair rental location. These courtesy blue wheelchairs are not permitted for use inside the Theme Parks.

ACCESSIBILITY AND MOBILITY

Restrooms and Companion Restrooms

Restrooms at the Theme Parks, designated by 🚻, offer facilities designed for access by Guests with mobility disabilities. Companion-assisted restroom facilities, designated by 😉 🕪 are also available at many locations in each Theme Park. Theme Park First Aid locations, designated by 🖪 , have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs.

Viewing Areas

Some show areas have designated viewing areas for Guests with disabilities. These areas are filled on a first-come, first-served basis. Plan to arrive early, as space is limited. Viewing spaces cannot be reserved or guaranteed. Parties larger than six may be asked to separate and reunite afterwards.

Accessible Transportation

The following option is available for Guests in wheelchairs or ECVs: Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is

30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.

Dining and Shopping Locations

Some counter-service and merchandise locations may have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

BEYOND DISNEY'S ANIMAL KINGDOM THEME PARK

Resorts/Special Reservations *Disney Resort* hotels offer special equipment and facilities for Guests with disabilities. For information specific to individual Resorts, please call Walt Disney World Resort Special Reservations at 407-939-7807 [voice].

Accessibility information and accommodations for the following locations: Water Parks Guest Services locations at Disney's Typhoon Lagoon Water Park and Disney's Blizzard Beach Water Park.

Disney Springs Guest Relations location at the Welcome Center at *Disney Springs®* Town Center.

BE A CONSERVATION HERO

Join us in supporting programs aimed at saving wildlife, inspiring action and protecting the planet wherever you see the Disney Conservation Fund symbol.

WE CAN ALL MAKE A DIFFERENCE Because we share our world with billions of other creatures, our actions have a far-reaching impact. At *Disney's Animal Kingdom* Theme Park, animal care experts, educators and Cast Members search for new and exciting ways to keep the planet healthy for all its inhabitants. Some of the ways you can help conservation efforts include:

- Reuse and recycle when possible.
- Connect with nature by creating habitats for wildlife in your backyard.

My Disnep Experience

Support conservation organizations through contributions and volunteerism.

Walt Disney World® Resort Transportation

Please comply with Park rules, signs and instructions, including but not limited to:

— Firearms, ammunition, knives and weapons, or objects that appear to be weapons

Pets or other animals, except service animals (i.e., dogs and miniature horses)

Additional details and a complete listing of Park rules are available for viewing at

— Alcohol, marijuana (including marijuana-enriched products) and any illegal substances

No smoking, including vaping, allowed in Theme Parks and Water Parks.

Designated smoking areas are located outside Park entrances.

Strollers larger than 31" x 52" and any types of wagons



Resort Bus Service is available to all Disney Resort hotels, Magic Kingdom® Park, Epcot® and Disney's Hollywood Studios®. Direct service to Disney Springs® is available between 4:00pm-11:00pm.

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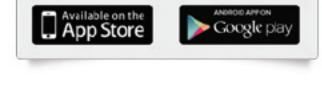


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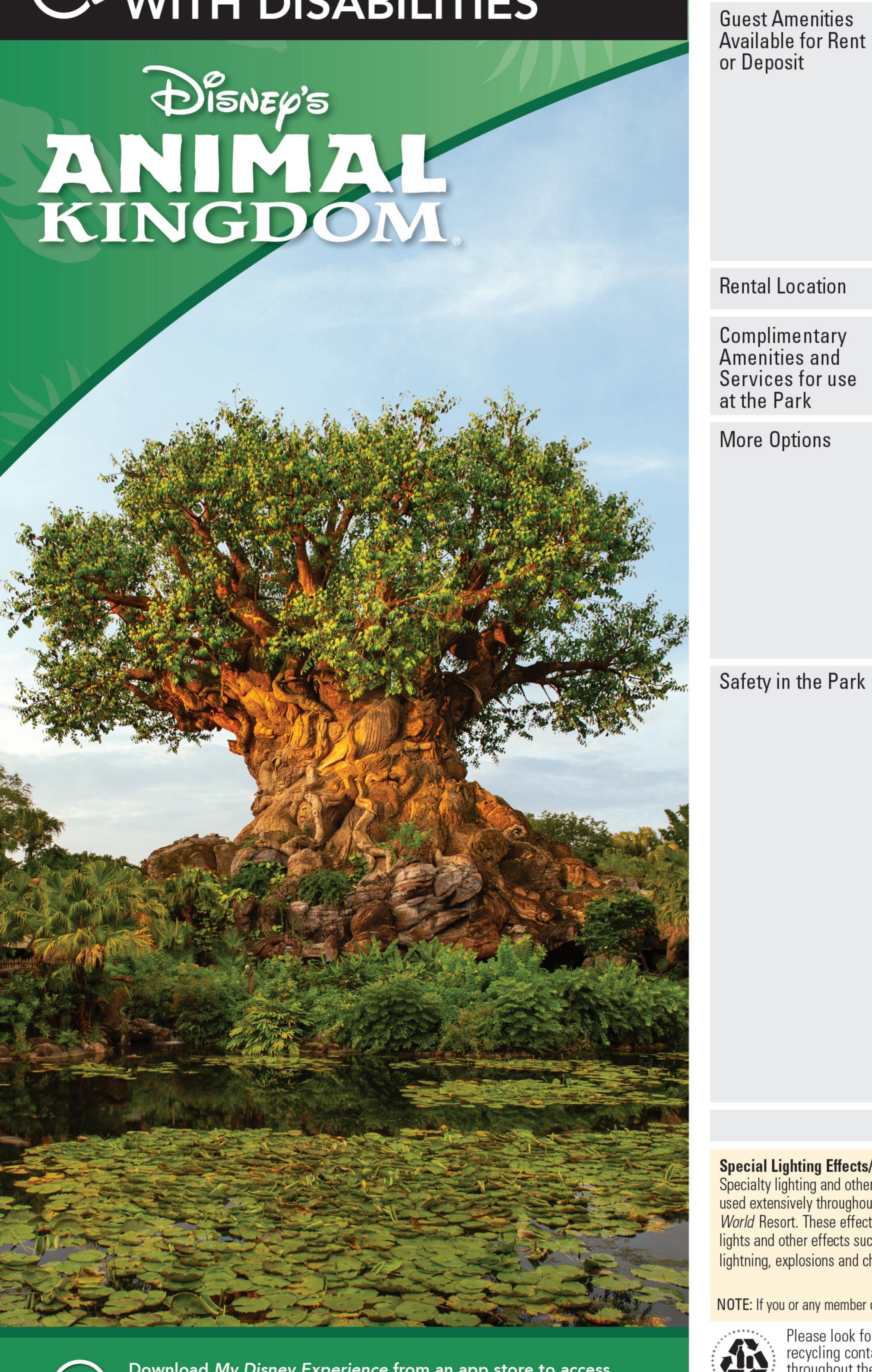
*App includes products for purchase.

that's the one stop shop for your Walt Disney World® vacation!



attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited. Apple® and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play is a trademark of Google Inc.

GUIDE FOR GUESTS WITH DISABILITIES



MOBILITY DISABILITIES

Wheelchairs and Electric Conveyance Vehicles (ECVs available for rent at any of the four Parks. Available on a first-come, first-served basis and may not be transferred from Theme Park to Theme Park.

Park Hopping Options

Companion Restrooms

basis at the rental location.

If you plan to visit more than one Theme Park on the same day, retain your deposit ticket from the first Park. You will be able to obtain a replacement wheelchair or ECV the same day, if available, at the next Park with no additional charge.

Next to Garden Gate Gifts near Main Entrance

Electric Conveyance Vehicles (ECVs)

Must be 18 years of age or older to rent ECVs.

RESERVATIONS MAY NOT BE MADE IN ADVANCE.

used in the Park where they are rented. Your ECV

will be held if you wish to leave and return to the

Available on a same-day basis and may only be

Limited number available on a first-come, first-served

Braille Guides Printed in Braille and large print tex o provide an overview of the Theme Park.

VISUAL

DISABILITIES

Portable Tactile Maps Provides a tactile epresentation of building boundaries, walkways and landmarks for each area of the Theme Parks. resented in a booklet format.

Audio Description (19) Utilizes Disney's Handheld Pevice to provide supplemental audio informa. and narration at specific attractions and outdoor locations via an interactive audio menu. Amenities available for \$25 refundable deposit

Stationary Braille Maps Large print maps with

landmarks and attractions. Located in the Guest

and options, please visit Guest Relations. You may

also obtain information, including parade and show

times and details about restaurant menus, by calling

Braille overlay and raised graphics to highlight key

Amenities available for \$25 refundable deposit.

into Disney's Handheld Device.

neck loop at specific attractions.

Device to display text at select attractions.

Guest Relations See map inside for location. Guest Relations See map inside for location.

> Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.

HEARING

DISABILITIES

Assistive Listening Utilizes Disney's Handheld

Device to amplify sound through headphones or induction

Handheld Captioning HC Utilizes Disney's Handheld

Theater Captioning Many theater-type attractions now

Video Captioning CC Caption-ready monitors designated

with a "CC" symbol can be activated by remote control built

For additional information about Theme Park services Cast Members with basic abilities in Sign Language can be

identified with the appropriate language pin on their nametag. **Sign Language Interpretation** Available at *Disney's* Animal Kingdom Theme Park on Tuesdays and Saturdays. Schedules are available at Guest Relations that list specific interpreted show times for all Walt Disney World®

For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 407-824-4321 [voice].

Guests with service animals should check with a host for

Mobility Scooters/ECVs Please keep your speed to the walking speed of those around you.

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, erchandise and food & beverage locations.

Park your device in safe locations clear from walkways and stairs.

Evacuation

In the event of an evacuation, Guests may be equired to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance.

Transfers

Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.

Service animals, defined as any dog or miniature horse

trained to do work or perform tasks for the benefit of an attraction and boarding information at the following individual with a disability, must be under the control of attractions: the owner at all times and should remain on a leash or in

• The aviary area of Gorilla Falls Exploration Trail a harness. Cast Members are not able to take control of

service animals.

Service Animal Restrictions

Due to the nature of some attractions, service animal may not be permitted to ride. At these locations, please nguire with a Cast Member about available options including a Rider Switch with a member of your party or Restrooms a portable kennel.

- Affection Section Rafiki's Planet Watch®
- Avatar Flight of Passage™
- Expedition Everest Legend of the Forbidden Mountain® call 877-493-9738.
- Kali River Rapids[®] The aviary area of Maharajah Jungle Trek®

Pandora – The World of Avatar™: Near Satu'li Canteen

It's Tough To Be A Bug![®]

Kilimanjaro Safaris

Restrooms

Kennel For information and reservations,

Discovery Island®: Near First Aid

Service Animal Relief Areas 🕍

Asia: Planter to right of Maharajah Jungle Trek

DinoLand U.S.A.®: Planter next to Restaurantosaurus

SERVICE ANIMALS

Please contact a Cast Member for information and assistance.

Special Lighting Effects/Photosensitivity Magnetic Fields Common equipment, such as electric World Resort. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

Specialty lighting and other visual effects are motors and radios, that produce electric and magnetic used extensively throughout the Walt Disney fields are utilized extensively throughout the world and also

within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.

theatrical smokes, fog, snow and bubbles, are used at select Walt Disney World Resort attractions, shows and special events. All special effects are produced using products that have been proven to be safe in these applications.

Special Effects Special effects, including

CREDITED BY THE The Walt Disney Company DISNEY WILD ABOUT SAFETY®

ASSOCIATION is dedicated to providing exceptional animal care and committed to wildlife

TIMES & ANIMAL GUIDE

Grab a Times & Animal Guide to help you discover the many animal experiences throughout the Park as well as entertainment operating hours, character appearance information and more!

Be sure to also visit *DisneyAnimals.com* to learn more about the animals at Walt Disney World Resort.

Theater venues have limited capacity and may fill up before show time. Please ensure your entire party is together prior to entering the facility. Offerings subject to change without notice.



Download My Disney Experience from an app store to access real-time Park information and step-by-step walking directions. Or visit MyDisneyExperience.com on your mobile browser.

NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Relations Cast Member for details.



Get Wild About Safety with Timon and Pumbaa! Visit disneywildaboutsafety.com for vacation safety tips, games and videos.

conservation.

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- 16 Island Mercantile Disney Character and Disney's Animal Kingdom Theme Park-inspired souvenirs.
 - 17 Discovery Trading Company One-stop shopping destination for Disney Character gifts and Park souvenirs.

PANDORA - THE WORLD OF AVATAR

- 18 Na'vi River Journey™ FP+ 🥳 HC → Journey deep into a bioluminescent rainforest in search of the Na'vi Shaman of Songs. Mobility Access: Transfer Access Device available; please see a Cast Member for assistance.
- 19 Avatar Flight of Passage™ **FP+** ▲ 👖 44"/112 cm. 👪⇒ 🌠 ㄸ 🖜 🕪 Fly on the back of a mountain banshee during an exhilarating 3D ride above this vast moon. Mobility Access: Transfer Practice Vehicle available. Transfer Access Device available; please see a Cast Member for assistance.
- 20 Pongu Pongu SB \$ S: Glowing, frozen Pandoran beverages, pineapple lumpia, pretzels and beer. **B:** Breakfast sandwiches.
- 21 Satu'li Canteen LD \$ Wood-fired beef and chicken, chili-spiced tofu and shrimp in build-your-own bowls.
- **22** Windtraders Adopt a banshee at The Rookery, customize your Avatar at Avatar Maker, and find exotic souvenirs from Pandora – The World of Avatar.

Locker Rentals

Disney PhotoPass® Photographers

Memory Maker Sales Center

Wilderness Explorers Troop

FastPass+ kiosks available in English, Spanish and Portuguese.

*Emergency services available by calling 911.

Park Information

Disney Vacation Club®

Information Center

Character Greetings

- Animal Highlights: 🕟 Elephant 🛼 Lion 🔝 Gorilla 🦙 Giraffe Hippopotamus 😿 Colobus Monkey 🦟 Okapi Tarantula 📆 Pineywoods Cow
- 23 Festival of the Lion King FP+ & M HC D) 141 (49) Come inside and experience the pageantry and puppetry of this big-as-Broadway show. 30 minutes. See Times & Animal Guide.
- 24 Kilimanjaro Safaris® FP+ ▲ ♣ ♦ CC HC ⊕ (₱) Take a safari ride through the lush African savanna to search for lions, elephants, giraffes and more. 22 minutes.
- 25 Gorilla Falls Exploration Trail (5) Walk through a tropical forest inhabited by African wildlife – including gorillas, hippos and exotic birds. See Times & Animal Guide.
- 26 Rafiki's Planet Watch Board a rustic train to discover Disney's long-term commitment to animal care and conservation. See Times & Animal Guide.
- Conservation Station® Enjoy a variety of exhibits where you can encounter animals, watch scientists work in the Science Center, view our veterinary facilities and more! — NEW! The Animation Experience at Conservation Station FP+ 2 Learn to draw

one of Disney's most beloved characters as you explore

how live animals help inspire your animation drawing.

 Affection Section
 Section
 Wisit our aptly named petting yard to meet a variety of rare, domesticated animals and interact with our animal care experts.

Attraction/Show Considerations

attraction may prohibit Guests of certain

Symbols in List

Physical Considerations

The seating and restraints on this

body shapes or sizes from riding.

♠ Minimum Height Requirement

• May be frightening for children

May remain in wheelchair/ECV

Must transfer to standard wheelchair

Must transfer from wheelchair/ECV

FP+ FastPass+ experience

Single Rider Queue

- **27** Harambe Fruit Market **S** \$
 - Grilled corn, fresh fruit, pretzels and beverages.
- 28 Harambe Market LD \$ Inspired African-style ribs, chicken, sandwiches and plant-based bowls.
- 29 Tamu Tamu Refreshments \$ \$ DOLE Whip® Soft-serve,
 - ice cream sundaes, ice cream sandwiches and beer.
- 30 Dawa Bar \$ Cocktails, wine and domestic and African beer.
- 31 Donald's Dining Safari at Tusker House Restaurant 🕮 🔞 B \$\$ LD \$\$\$ Disney Character buffet with Donald and friends. B: American cuisine. LD: African-inspired cuisine.
- 32 Kusafiri Coffee Shop & Bakery SB \$ Breakfast offerings, pastries, curry bowls and coffee.
- 33 Mombasa Marketplace
- Disney's *The Lion King* merchandise, carvings and drums. 34 Zuri's Sweets Shop

Tasty treats, snacks and African-inspired home items.

- Animal Highlights: 🕟 Tiger 🗾 Gibbon 🔤 Komodo Dragon Lion-tailed Macaque Exotic Birds
- 35 UP! A Great Bird Adventure FP+ & M HC 14 Experience the colorful world of exotic birds with your friends, Russell and Dug from Disney Pixar's "Up" in this breathtaking show. 25 minutes. See Times & Animal Guide.
- 36 Maharajah Jungle Trek® 🕭 Đ Embark on a self-guided walking tour of Southeast Asia, home to tigers, monkeys, bats and a Komodo dragon. See Times & Animal Guide.
- 37 Kali River Rapids® FP+ ▲ 🛍 38"/97 cm. 🕳 🕮 Travel through the turbulent rivers of a jungle landscape on this wet raft ride. Mobility Access: Transfer Device Available. See a Cast Member for additional information.
- 38 Expedition Everest Legend of the Forbidden Mountain® **FP+** 🖅 🔺 🔵 🖺 44″/112 cm. 🕳 🔎 Ride a speeding train through the Himalayan mountains while avoiding the clutches of the Yeti. Mobility Access: Transfer Practice Vehicle and Transfer Access Vehicle available. See a Cast Member for additional information.
- 39 Rivers of Light: We Are One FP+ & THE DIVINITION OF THE PROPERTY OF THE PRO Delight in this nighttime show, combining moments from Disneynature and Disney animation in a celebration of the connections we share with animals. 17 minutes. See Times & Animal Guide.
- 39a FastPass+ entrance in Asia 39b Dining Package seating entrance in DinoLand U.S.A. **39c Standby** entrance in *DinoLand U.S.A.*
- 40 Mr. Kamal's S \$ Chicken dumplings, French fries and hummus.
- 41 Warung Outpost \$ \$
- Margaritas, beer, pretzels and frozen beverages.
- 42 Drinkwallah Hosted by Coca-Cola® \$ \$ Frozen beverages, alcoholic beverages and snacks.

 - All dining locations listed accept a Disney
 - S Snack \$ = \$14.99 and under per adult **\$\$** = \$15—\$34.99 per adult

See disneydiningpricinginfo.com for

party. Items lost while riding attractions may not be immediately retrievable. For your safety, do not attempt to retrieve lost articles in any area. Please see a Cast Member for assistance.

Special Considerations for Attractions

accompanied by a person age 14 years or older.

Supervise children at all times. Children under age 7 years must be

Safety: Please abide by all safety warnings and notices.

Warning! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.

- Visit disneyworld.com/dine. **D** - Dinner
- **\$\$\$** = \$35—\$59.99 per adult
- Sign Language (Available Tuesdays and Saturdays)
- Automated External Defibrillators
- **Devices Available at Guest Relations**

- Must transfer to standard wheelchair and then to ride vehicle

 - HC Handheld Captioning CC Video Captioning
 - Shopping
- Assistive Listening
- Audio Description

- **T** Dining
- dining plan unless otherwise noted. Mobile Ordering
- Reservations recommended.
- B Breakfast L Lunch

pricing details.

For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children. should be securely stowed while riding or left with a non-riding member of your

¶ 43 Yak & Yeti™ Restaurant 🕡 LD \$\$

¶ 45 Yak & Yeti™ Quality Beverages \$ \$

46 Anandapur Ice Cream Truck S \$

Animal Highlights: American Crocodile

at each game location for placement.

40 minutes. See Times & Animal Guide.

Member for additional information.

T 55 Restaurantosaurus **LD** \$ Angus burgers,

Restaurantosaurus Lounge S \$

11 56 Dino-Bite Snacks S \$ Häagen-Dazs[®] ice cream

chips, milk shakes, margaritas and beer.

59 Chester & Hester's Dinosaur Treasures

Dinosaur-inspired toys and youth apparel.

Snacks and specialty beverages.

53 TriceraTop Spin ♣️>७

dinosaur from extinction.

fried shrimp and salads.

60 The Dino Institute Shop

58 Dino Diner S \$

52 Primeval Whirl® **FP+** ▲ 🛍 48"/122 cm. 🕳

Soft-serve ice cream treats.

pretzels and popcorn.

48 Serka Zong Bazaar

DINOLAND U.S.A.

Tyrannosaurus Rex

fried cream cheese wontons.

Pan-Asian cuisine, chicken tikka masala, ahi tuna nachos and

egg sandwich and breakfast burrito. LDS: Egg rolls, Teriyaki

beef bowl, Korean barbecue ribs and Kobe beef burgers.

Frozen Yak Attack, draft beer, sangria and turkey legs.

cocktails, frozen beverages, ice cream treats, light snacks,

Expedition Everest souvenirs, apparel and Yeti toys.

49 The Boneyard® & Explore and have fun at this dinosaur

dig-site playground. Mobility Access: Enter through the

50 Fossil Fun Games & Play carnival-style games in the

51 Finding Nemo – The Musical FP+ & M HC 14

adventure of spectacular music and stunning puppetry.

Step inside to help find Nemo in this must-"sea"

Spin and slide through curves and drops on this time-machine

Take off on a rip-roaring prehistoric tour in the dark to save a

coaster. Operates seasonally. Mobility Access: See a Cast

Fly high on a friendly dinosaur above *DinoLand U.S.A.*

54 DINOSAUR FP+ ▲ 🕅 40"/102 cm. 🕳 💋 🚾 🕸

plant-based burgers, sandwiches, chicken nuggets,

sandwiches, cones, sundaes, floats, pretzels and chips.

7 Trilo-Bites S \$ Soft-serve ice cream treats, buffalo chicken

All-beef hot dogs, chili dogs, churros and beer.

Snacks, toys and Disney Character souvenirs.

heart of *DinoLand U.S.A.* Mobility Access: See a Cast Member

47 Thirsty River Bar & Trek Snacks S \$ Specialty

11 44 Yak & Yeti™ Local Food Cafes BLDS \$ B: Bacon &

Physical considerations on designated attractions: