TIPS & INFORMATION

Guest Relations Please visit Guest Relations located just inside the Park entrance for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance Lost and Found
- To report a lost item, please visit disnevworld.com/lostandfound.
- Services for Guests with Disabilities





Los Servicios para Huéspedes

Internacionales están disponibles en la oficina de Guest Relations.

Des services pour les Visiteurs Internationaux sont disponibles au Guest Relations.

Servicos para Hóspedes Internacionais estão disponíveis no Guest Relations. Dienste für Internationale Gäste sind bei der

Guest Relations erhältlich. ゲストリレーションにて世界各国から のゲストの皆様向けのサービスをご案 内しております。

Shopping

While at Disney's Animal Kingdom® Theme Park, you'll have a wild time shopping for souvenirs and keepsakes to commemorate your adventure. Keep your eyes open and you'll spot authentic African artwork such as carvings, baskets, masks and jewelry, You'll also find traditional souvenirs like apparel. toys, Mickey Ear hats, Disney Trading Pins and more! You can also download the Shop Disney Parks mobile app to search for and purchase authentic Walt Disney World® Resort merchandise.

Merchandise Package Delivery and Pickup Instead of carrying your purchases all day, have them delivered to the stroller and wheelchair rental location near the Main Entrance and pick them up as you exit the Park Please allow three hours for delivery to the front of the Park. If you prefer have your purchases delivered directly to your Disney Resort hotel See a Merchandise

Cast Member for more details.

Dining Reservations Table-Service restaurants book quickly, so please make reservations through the My Disney Experience app. at disneyworld.com/dine. by calling 407-WDW-DINE (939-3463), or for additional assistance by visiting any Guest Relations location. Most reservations must be canceled at least one day prior to the date of your reservation or a per person cancellation charge will be incurred (policies and charges vary by location; please confirm before finalizing vour reservation).

Disney Check Look for the Disney Check on menus throughout the Walt Disney World Resort for kids' meals and other items that meet Disney Nutrition Guidelines. For more information, please visit disneycheck.com. For special dietary needs, please see a Restaurant Cast Member upon arrival.

Payment Options
Walt Disney World Resort accepts Disney® Visa® Cards, Disney Rewards Redemption Card, Disney Gift Card, Visa®, MasterCard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks, cash and Disney Dollars.

Park Rules To provide a comfortable, safe and enjoyable experience for our Guests. please comply with Park rules, signs and instructions including:

- All bags are subject to inspection prior to admission.
- Proper attire is required.
- Smoking is allowed only in designated areas.
- Weapons are strictly prohibited.
- Guests may be asked to leave if deemed appropriate.

Additional details and a complete listing of Park rules are available at Guest Relations or disneyworld.com/parkrules.

Leaving the Park? All Guests who wish to leave the Park and return later in the day may do so by presenting their original admission media.

- To get to **Disney's Animal Kingdom Theme Park parking lot**, take a Parking Tram located outside the front of the Park.
- To get to Magic Kingdom® Park, Epcot® or Disney's Hollywood Studios® take a Bus located outside the front of the Park.
- To get to **Disney Springs**® between the hours of 4:00pm-11:00pm, take a Bus located outside the front of the Park. At all other times, take a Bus to any *Disney* Resort hotel, and then another Bus to Disney Springs.
- To get to all Disney Resort hotels, take a Bus located outside the front of the Park.





ACCESSIBILITY AND MOBILITY

Courtesy Wheelchairs Complimentary wheelchairs are available for travel to and from the accessible parking lot and the nearest wheelchair rental location. These courtesy blue wheelchairs are not permitted for use inside the Theme Parks.

Restrooms and Companion Restrooms Restrooms at the Theme Parks, designated by

iii. offer facilities designed for access by Guests with mobility disabilities. Companion-assisted restroom facilities, designated by & !!, are also available at various locations in each Theme Park. Theme Park First Aid locations, designated by , have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs. Companion Restrooms are located at: First Aid, Discovery Island®

- Chester & Hester's Dinosaur Treasures, DinoLand U.S.A.®
- Discovery Island
- Expedition Everest Legend of the Forbidden Mountain® Asia
- Harambe Theater Restrooms, Africa
- Maharajah Jungle Trek[®], Asia Mombasa Marketplace, Africa
- Pandora The World of Avatar™

Viewing Areas Some show areas have designated viewing areas for Guests with disabilities. These areas are filled on a first-come first-served basis Plan to arrive early, as space is limited. Viewing spaces cannot be reserved or quaranteed. Parties larger than six may be asked to separate and reunite afterwards.

Accessible Transportation The following option is available for Guests in wheelchairs or ECVs:

Buses can accommodate various types of wheelchairs and FCVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.

Dining and Shopping Locations Some counter-service and merchandise locations may have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

BEYOND DISNEY'S ANIMAL KINGDOM THEME PARK

Resorts/Special Reservations *Disney Resort* hotels offer special equipment and facilities for Guests with disabilities. For information specific to individual Resorts, please call Walt Disney World Resort Special Reservations at 407-939-7807 [voice].

Accessibility information and accommodations for the following locations: Water Parks Guest Services locations at Disney's Typhoon Lagoon Water Park and Disney's Blizzard

Disney Springs Guest Relations location at the Welcome Center at *Disney Springs*® Town Center.

Be a Conservation Hero

Join us in supporting programs aimed at saving wildlife, inspiring action and protecting the planet wherever you see the Disney Conservation Fund symbol.

We Can All Make a Difference Because we share our world with billions of other creatures, our actions have a far-reaching impact. At Disney's Animal Kingdom Theme Park, animal care experts, educators and Cast Members search for new and exciting ways to keep the planet healthy for all its inhabitants. Some of the ways you can help conservation efforts include:

- Reuse and recycle when possible
- . Connect with nature by creating habitats for wildlife in your backyard.
- Support conservation organizations through contributions and volunteerism.

My DISNED Experience

Download it for FREE today.*

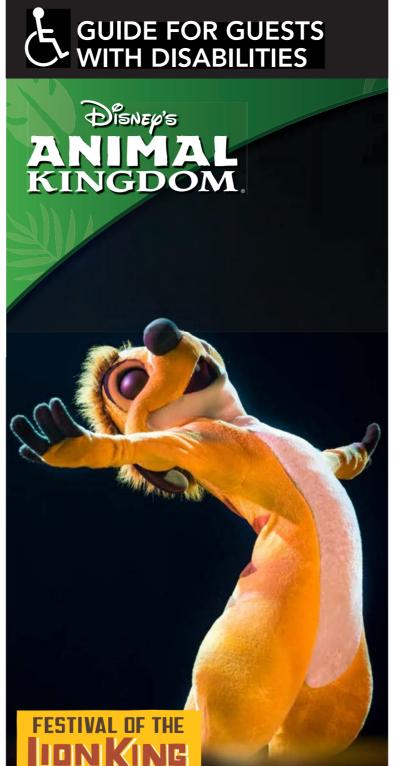


The official mobile app that's the one stop shop for your

Walt Disney World wacation!



inder 18, get your parent's permission first. † In-app ticket purchases not available to residents of all countries. ** Valid Theme Park admission and online registration required. Disney h Apple® and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc., Google Play is a trademark of Google Inc.



Download My Disney Experience from an app store to access real-time Park information and step-by-step walking directions. Or visit MyDisneyExperience.com on your mobile browser.

MOBILITY DISABILITIES

Guest Amenities Available for Rent or Deposit

Wheelchairs and Electric Conveyance Vehicles (ECVs) available for rent at any of the four Parks. Available on a first-come, first-served basis and may not be transferred from Theme Park to Theme Park.

Park Hopping Options

If you plan to visit more than one Theme Park on the same day, retain your deposit ticket from the first Park. You will be able to obtain a replacement wheelchair or ECV the same day, if available, at the next Park with no additional charge.

Portable Tactile Maps Provides a tactile representation of building boundaries, walkways and landmarks for each area of the Theme Parks.

Presented in a booklet format. Audio Description (Description Device to provide supplemental audio information and narration at specific attractions and outdoor locations via an interactive audio menu.

Amenities available for \$25 refundable deposit.

Relations Lobby.

407-827-7935.

VISUAL

DISABILITIES

Braille Guides Printed in Braille and large print text

Stationary Braille Maps Large print maps with

andmarks and attractions. Located in the Guest

Braille overlay and raised graphics to highlight key

For additional information about Theme Park services

and options, please visit Guest Relations, You may

also obtain information, including parade and show

times and details about restaurant menus, by calling

o provide an overview of the Theme Park.

Next to Garden Gate Gifts near Main Entrance Guest Relations : See map inside for location.

Companion Restrooms

basis at the rental location.

See map inside for locations indicated with &

More Options

Rental Location

Complimentary

Amenities and

at the Park

Services for use

Electric Conveyance Vehicles (ECVs) Limited number available on a first-come, first-served

Must be 18 years of age or older to rent ECVs.

RESERVATIONS MAY NOT BE MADE IN ADVANCE. Available on a same-day basis and may only be used in the Park where they are rented. Your ECV will be held if you wish to leave and return to the same Park.

Safety in the Park

Mobility Scooters/ECVs Please keep your speed to the walking speed of those around you.

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food & beverage locations.

Park your device in safe locations clear from walkways and stairs.

Evacuation

In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance.

Transfers

Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.

advance at 407-824-4321 [voice].

SERVICE ANIMALS

Service animals, defined as any dog or miniature horse. Guests with service animals should check with a host for of an individual with a disability, must be under the attractions: control of the owner at all times and should remain on • It's Tough To Be A Bug!® a leash or in a harness. Cast Members are not able to • Kilimanjaro Safaris® take control of service animals.

Service Animal Restrictions

Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options including a Rider Switch with a member of your party or a portable kennel.

- Avatar Flight of Passage[®]
- Expedition Everest Legend of the Forbidden Mountain
- DINOSAUR
- Kali River Rapids[®] Primeval Whirl

trained to do work or perform tasks for the benefit attraction and boarding information at the following

HEARING

DISABILITIES

Device to amplify sound through headphones or induction

Handheld Captioning HC Utilizes Disney's Handheld

Theater Captioning Many theater-type attractions now

Video Captioning CC Caption-ready monitors designated

with a "CC" symbol can be activated by remote control built

Assistive Listening Utilizes Disnev's Handheld

neck loop at specific attractions.

offer Handheld Captioning.

into Disney's Handheld Device.

Device to display text at select attractions.

Amenities available for \$25 refundable deposit.

Guest Relations 1 See map inside for location.

areas or entrances for most shows and attractions.

Written Aids Packets containing dialogue, narrations.

flashlights, pen and paper are available at or near performance

Cast Members with basic abilities in Sign Language can be

Sign Language Interpretation 4 Available at Disney's

For future visits to request confirmation of our interpreted

special events and shows, call a minimum of 14 days in

performance schedule OR to request interpretation for other

terpreted show times for all Walt Disney World®

dentified with the appropriate language pin on their nametag.

nimal Kingdom Theme Park on Tuesdays and Saturdays.

Schedules are available at Guest Relations that list specific

- The aviary area of Maharajah Jungle Trek
- The aviary area of Gorilla Falls Exploration Trail

Service Animal Relief Areas 🔼

- Asia: Planter to right of Maharajah Jungle Trek Restrooms DinoLand U.S.A.: Planter next to Restaurantosaurus Restrooms
- Discovery Island: Near First Aid
- Pandora The World of Avatar: Near Satu'li Canteen

Kennel For information and reservations, call 877-493-9738.

Please contact a Cast Member for information and assistance.

lightning, explosions and chaser lights.

Please look for the

Special Lighting Effects/Photosensitivity Magnetic Fields Common equipment, such as electric Specialty lighting and other visual effects are motors and radios, that produce electric and magnetic used extensively throughout the Walt Disney fields are utilized extensively throughout the world and also are used at select Walt Disney World Resort World Resort. These effects include strobe within our Resorts. These fields are generally no greater lights and other effects such as simulated than you would experience in any urban environment or may be exposed to through common household appliances that have been proven to be safe in these such as vacuum cleaners and hair dryers.

Special Effects Special effects, including theatrical smokes, fog, snow and bubbles, attractions, shows and special events, All special effects are produced using products applications.

NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Relations Cast Member for details.



Times & Animal Guide Grab a Times & Animal Guide to help you

discover the many animal experiences throughout the Park as well as entertainment operating hours, character appearance information and more! Be sure to also visit disnevanimals.com to learn more about the animals at Walt Disney World Resort.

Please ensure your entire party is together prior to entering the facility. Offerings subject to change without notice.





DISNEY WILD ABOUT SAFETY®

ASSOCIATION is dedicated to providing OF ZOOS acuted to providing exceptional animal care and wildlife conservation.

ACCREDITED BY THE The Walt Disney Company a significant commitment to

Theater venues have limited capacity and may fill up before show time.





16 Island Mercantile Disney Character and Disney's Animal Kinadom® Theme Park-inspired souvenirs.

17 Riverside Depot

Disney Character apparel, accessories, gifts and souvenirs. 18 Discovery Trading Company One-stop shopping destination for Disney Character gifts and Park souvenirs.

PANDORA – THE WORLD OF AVATAR

19 Na'vi River Journey™ FP+ (≰ HC →)) (♣) Journey deep into a bioluminescent rainforest in search of the Na'vi Shaman of Songs, Mobility Access: Transfer Access Device available: please see a Cast Member for assistance.

20 Avatar Flight of Passage™ FP+ ▲ ● 🚺 44"/112 cm. 🔊 🐔 💋 🚾 🔊 🕪 Fly on the back of a mountain banshee during an exhilarating 3-D ride above this vast moon. Mobility Access: Transfer Practice Vehicle available. Transfer Access Device available: please see a Cast Memher for assistance

21 Pongu Pongu SB \$ S: Glowing, frozen Pandoran beverages, pineapple lumpia, pretzels and beer, B: Breakfast sandwiches.

YI 22 Satu'li Canteen Co LD \$ Wood-fired beef and chicken, chili-spiced tofu, shrimp and noodles in build-vour-own bowls.

23 Windtraders Head for this transformed RDA structure to find a nature-inspired shop featuring the many wonders of Pandora - The World of Avatar

AFRICA

Animal Highlights: A Elephant Lion of Gorilla Giraffe Hippopotamus 😿 Colobus Monkey 🚮 Zebra 💥 Tarantula

24 Festival of the Lion King FP+ & M HC 14 40 Come inside and experience the pageantry and puppetry of this big-as-Broadway show. 30 minutes. See Times &

25 Kilimaniaro Safaris® FP+ ▲ ♣ ♦ CC → ♠ Take a safari ride through the lush African savanna to search for lions, elephants, giraffes and more. 22 minutes.

26 Gorilla Falls Exploration Trail (5) (19) (49) Walk through a tropical forest inhabited by African wildlife - including gorillas, hippos and exotic birds. See Times & Animal Guide.

27 Rafiki's Planet Watch® Discover how you can help save the world! Get a behind the scenes look at our animal care center and learn about conservation. See Times & Animal Guide.

28 Harambe Fruit Market S \$ Fresh fruit, pretzels and beverages.

Y 29 Harambe Market 6 LD \$ Inspired African-style ribs, chicken and beer.

1 30 Tamu Tamu Refreshments 5 \$ DOLE WHIP® soft serve, ice cream sundaes, desserts and beer.

31 Dawa Bar \$ Cocktails, wine and domestic and African beer. 32 Donald's Dining Safari at Tusker House

Restaurant P B \$\$ LD \$\$\$ Disney Character buffet with Donald and friends. B: American cuisine. LD: African-inspired cuisine.

33 Kusafiri Coffee Shop & Bakery SB \$ Breakfast offerings, pastries, sandwiches and coffee.

34 Mombasa Marketplace Disney "The Lion King" merchandise, carvings and drums.

35 Zuri's Sweets Shop Tasty treats, snacks and African-inspired home items.

Animal Highlights: Tiger Gibbon Komodo Dragon Lion-tailed Macague Exotic Birds

36 NEW! UP! A Great Bird Adventure FP+ & M HC 4 Experience the colorful world of exotic birds with your friends, Russell and Dug from Disney Pixar's "Up" in this breathtaking show. 25 minutes. See Times & Animal Guide.

37 Maharajah Jungle Trek® & 🔊 Embark on a self-guided walking tour of Southeast Asia, home to tigers, monkeys, bats and a Komodo dragon. See Times & Animal Guide.

38 Kali River Rapids® FP+ A 1 38"/97 cm. 8 4 Travel through the turbulent rivers of a jungle landscape on this wet raft ride. Mobility Access: Transfer Device Available. See a Cast Member for additional information.

39 Expedition Everest - Legend of the Forbidden Mountain® **FP**+ **5** ▲ **1** 44"/112 cm. **3 4** Ride a speeding train through the Himalayan mountains while avoiding the clutches of the Yeti. Mobility Access: Transfer Practice Vehicle and Transfer Access Vehicle available. See a Cast Member for additional information

40 Rivers of Light FP+ & HC D) Delight in this nighttime water show on the Discovery River combining Disneynature footage and an original score. 15 minutes. See Times & Animal Guide.

40a FastPass+ entrance in Asia 40b Dining Package seating entrance in DinoLand U.S.A 40c Standby entrance in DinoLand U.S.A.

41 Caravan Road LDS \$ Asian-inspired offerings. Open seasonally.

42 Mr. Kamal's \$ \$ Seasoned fries and hummus.

¥¶ 43 Warung Outpost S \$

Margaritas, beer, pretzels and frozen beverages.

44 Drinkwallah Hosted by Coca-Cola® 5 \$ Frozen beverages, alcoholic beverages and snacks.

¶¶ 45 Yak & Yeti™ Restaurant D LD \$\$ Pan-Asian cuisine, chicken tikka masala, ahi tuna nachos and fried cream cheese wontons.

¶¶ 46 Yak & Yeti™ Local Food Cafes BLDS \$ B: Bacon & egg sandwich and breakfast burrito. LDS: Egg rolls. Terivaki beef bowl. Korean barbecue ribs and Kobe beef burgers.

¶¶ 47 Yak & Yeti™ Quality Beverages S \$ Frozen Yak Attack, draft beer, sangria and turkey legs.

48 Anandapur Ice Cream Truck \$ \$ Soft-serve ice cream treats.

49 Thirsty River Bar & Trek Snacks \$ \$ Specialty cocktails, frozen beverages, ice cream treats, light snacks, pretzels and popcorn.

Expedition Everest souvenirs, apparel and Yeti toys.

DINOLAND U.S.A.

Animal Highlights:

American Crocodile Tyrannosaurus Rex

51 The Boneyard® & Explore and have fun at this dinosaur dig-site playground. Mobility Access: Enter through the designated access gate.

52 Fossil Fun Games Play carnival-style games in the heart of Dinol and U.S.A. Mobility Access: See a Cast Member. at each game location for placement.

53 Finding Nemo - The Musical FP+ & M HC 14 Step inside to help find Nemo in this must-"sea" adventure of spectacular music and stunning puppetry. 40 minutes. See Times & Animal Guide.

54 *Primeval Whirl*[®] **FP**+ ▲ **†** 48″/122 cm. **★** Spin and slide through curves and drops on this time-machine coaster. Mobility Access: See a Cast Member for additional information

55 TriceraTop Spin 🔊 & Fly high on a friendly dinosaur above Dinol and U.S.A.

56 DINOSAUR FP+ ▲ 1 40"/102 cm. (₹) 1 CC (₹) Take off on a rip-roaring prehistoric tour in the dark to save a dinosaur from extinction.

7 Restaurantosaurus LD \$ Angus burgers, sandwiches, chicken nuggets, fried shrimp and salad.

58 Dino-Bite Snacks **5** \$ Häagen-Dazs[®] ice cream treats, sundaes, floats and pretzels.

¶¶ 59 Trilo-Bites S \$

Buffalo chicken chips, milk shakes, margaritas and beer. **11** 60 **Dino Diner S \$** All-beef hot dogs, churros and beer.

61 Chester & Hester's Dinosaur Treasures Snacks, toys and Disney Character souvenirs.

62 The Dino Institute Shop

Dinosaur-inspired toys and youth apparel

LEGEND Symbols on Map

Amenities

Accessible Restrooms & ♦I♦ Companion Restrooms

First Aid* Presented by AdventHealth Automated External Defibrillators

Guest Relations Baby Care Center Hosted by Huggies®

pathways — home to exotic animal exhibits.

• Rainforest Cafe® Safari Bar LD \$\$

Beer wine specialty cocktails and full menu.

both inside and outside the Park

Africa, Asia and DinoLand U.S.A.®

creepy-crawly moments in the dark.

See Times & Animal Guide.

Warm sandwiches, soda and beer.

Seasonally-inspired world cuisine.

chicken, garlic knots and soup.

ribs, chicken, pulled pork and fresh salads.

Coffees, pastries, pretzels, frozen beverages and soda.

Cocktails, wine, international beer and small bites.

• Pizzafari Family-Style Dining 10 D \$\$ Italian feast

of pizza, pasta, Caesar salad and more served family-style.

breakfast sandwiches and house-made Disney pastries.

burgers, seafood, ribs, steaks, pasta and a full bar, Entrances

Explorer by completing challenges and earning badges as

you work your way around the Park! Interactive adventure.

At your own pace. Additional starting locations can be found

on Discovery Island and in Pandora – The World of Avatar™.

Discover what it's like to be a bug in this 3-D film

Meet Mickey and Minnie in their exploration headquarters

inspired by the Disney • Pixar film, "A Bug's Life," Some

5 It's Tough to be a Bug!® FP+! & MHC

6 Discovery Island Trails & Stroll along tranquil

pathways and discover the many animals around the

Service Animal Relief Areas Smoking Locations ATMs Presented by Chase

Disney PhotoPass® Photographers Memory Maker Sales Center Wilderness Explorers Troop

■ Locker Rentals

Park Information Character Greetings

FastPass+ kiosks available in English, Spanish and Portuguese.

S Disney Vacation Club® Information Center *Emergency services available by calling 911.

Symbols in List Attraction/Show Considerations FP+ FastPass+ experience

Single Rider Queue

Physical Considerations The seating and restraints on this

attraction may prohibit Guests of certain body shapes or sizes from riding.

† Minimum Height Requirement May be frightening for children May remain in wheelchair/ECV

Must transfer from wheelchair/ECV Must transfer to standard wheelchair Must transfer to standard wheelchair. and then to ride vehicle Sign Language (Available Tuesdays

> and Saturdays) Automated External Defibrillators

Animal Highlights

Devices Available at Guest Relations

Assistive Listening HC Handheld Captioning

CC Video Captioning Audio Description Shopping T Dining

All dining locations listed accept a Disney dining plan unless otherwise noted.

Mobile Ordering Reservations recommended

pricing details.

Call 407-WDW-DINE (939-3463). B - Breakfast L - Lunch

\$\$\$ = \$35-\$59.99 per adult

D - Dinner S - Snack

\$ = \$14.99 and under per adult \$\$ = \$15-\$34.99 per adult

See disnevdininapricinainfo.com for

Member for assistance Physical considerations on designated attractions:

Marning! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.

All loose articles, such as mobile phones, hats/sunglasses and water bottles, should be securely stowed while riding or left with a non-riding member of your party. Items lost while riding attractions may not be immediately retrievable. For your safety, do not attempt to retrieve lost articles in any area. Please see a Cast

Special Considerations for Attractions

Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.

For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children

Safety: Please abide by all safety warnings and notices.